













### Session 5: Micro-credentials

For lifelong learning and employability

Sierra Leone – NQF Consultation Week 22-24 May 2024

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ACQF

### **Topics of the presentation**



# Transformation and innovation. Top 10 skills 2027.

### Microcredentials

Examples



### We Know – the Future of Work is here - Transformation



### **Digitalisation - Automation - AI**

### Covid-19

### Greening of economy and society

### Societal movements: rights, democracy, information, innovation

- The future of work arrived ahead of schedule
- "2 years of digital innovation in 2 months"
- Remote work: post-Covid19
- Wave of innovation and launch of new generation of entrepreneurs
- Digitally enabled productivity gains accelerate 4th Industrial Revolution
- Reskilling
- Learning anytime, anywhere, anything
- Hybrid skills
- New types of qualifications: microcredentials, digital certificates

**'Double-disruption'** scenario for workers Tandem Covid-19 recession x automation & digitalisation

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Future of Jobs

#### Reskilling needs

WORLD ECONOMIC FORUM

4%

of workers' core skills are expected to change in the next five years

**Source:** World Economic Forum, *Future of Jobs Report 2023.* 



Almost half of core skills are expected to change. Image: World Economic Forum

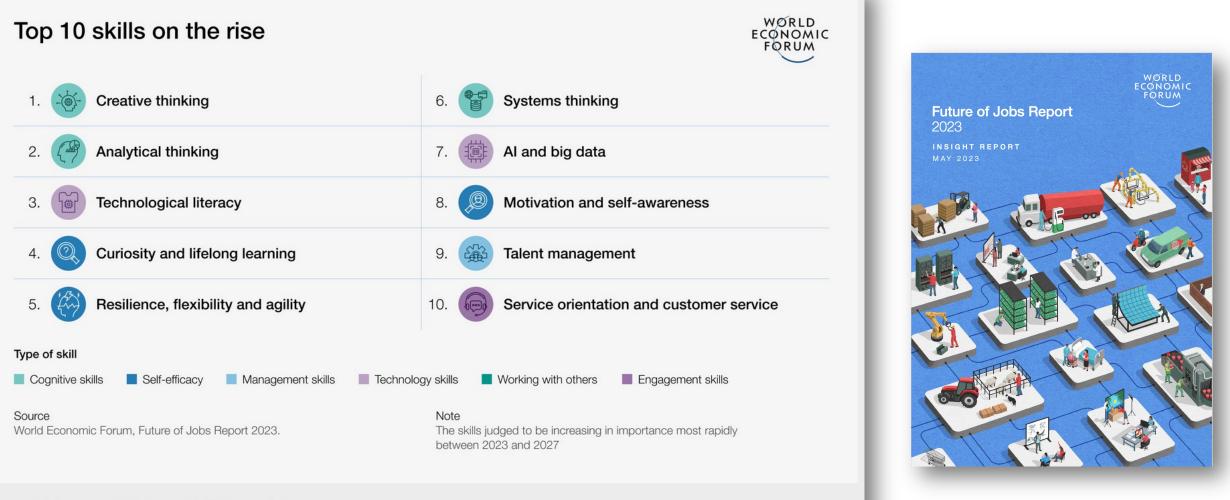
https://www.weforum.org /agenda/2023/05/futureof-jobs-2023-skills

## Top Skills 2023

- **Cognitive skills** top the list of those deemed to be of greatest importance for workers in 2023.
- **Analytical thinking** is considered to be a core skill by more companies than any other skill, making up, on average, 9.1% of the core skills reported by companies.
- **Creative thinking** comes second, ahead of three self-efficacy skills – resilience, flexibility and agility; motivation and selfawareness; and curiosity and lifelong learning – which recognize the importance of workers' ability to adapt to disrupted workplaces.



## ACQF Future of Jobs: top 10 skills by 2027



Future of Jobs Report 2023 Image: World Economic Forum

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https://www.weforum.org/agenda/2023/05/future-of-jobs-2023-skills

### ACQF Jobs: growing and declining

#### WØRLD Fastest growing vs. fastest declining jobs ECONOMIC FORUM Top 10 fastest growing jobs Top 10 fastest declining jobs Al and Machine Learning Specialists Bank Tellers and Related Clerks 1. 1. 2. Sustainability Specialists 2. **Postal Service Clerks** З. **Business Intelligence Analysts** 3. **Cashiers and ticket Clerks** Information Security Analysts 4. **Data Entry Clerks** 4. 5. **Fintech Engineers** 5. Administrative and Executive Secretaries **Data Analysts and Scientists** 6. Material-Recording and Stock-Keeping Clerks 6. 7. **Robotics Engineers** 7. Accounting, Bookkeeping and Payroll Clerks **Electrotechnology Engineers** 8. 8. Legislators and Officials 9. **Agricultural Equipment Operators** 9. Statistical, Finance and Insurance Clerks Door-To-Door Sales Workers, News and Street Vendors, **Digital Transformation Specialists** 10. 10. and Related Workers

#### Source

World Economic Forum, Future of Jobs Report 2023.

#### Note

The jobs which survey respondents expect to grow most quickly from 2023 to 2027 as a fraction of present employment figures

Future of Jobs Report 2023 Image: World Economic Forum

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https://www.weforum.org/agenda/2023/04/future-jobs-2023-fastest-growing-decline



# Micro-credentials

## **ACQF** Context of development of micro-credentials

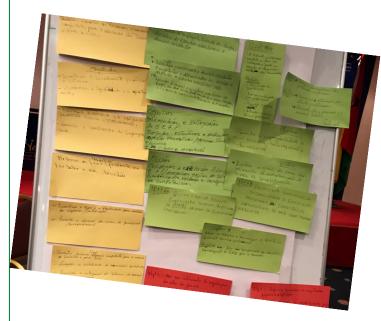
The number and diversity of micro-credential offerings has expanded substantially in recent years, accelerated by the onset of the COVID-19 pandemic.

A large part of all employees will need reskilling and the urgency of getting people back to work gives new momentum to "micro-credentials", which hold **promises and challenges.** 

The **common understanding** on the role and potentialities of micro-credentials in the era of digital learning and economy is central to the debate. Countries, regional communities and international organisations globally are deploying initiatives to clarify the state-of-play and develop policies and measures to better contextualise micro-credentials. Ex.: UNESCO, EU, Australia, African countries (Erasmus+ project, ACQF)

## **ACQF** Micro-credentials: elements of a definition

- Existing definitions (from OECD, European Commission, UNESCO, Australian Government) point to key characteristics of micro-credentials:
  - ✓ Referring to learning over a limited time and/or in a specific area
  - May form part of or add to formal qualifications
  - ✓ Potentially 'stackable' over time, adding to individual learning careers
  - ✓ Given their limited size and focus, more flexible than traditional qualifications
  - ✓ Based on assessed learning
  - $\checkmark$  Frequently delivered in a digital form.



### Global debate towards common definition of micro-credentials (UNESCO and partners)

- In 2019-2021 UNESCO promoted a global debate towards a common definition of micro-credentials, based on extensive expert consultation, analysis of definitions from 15 countries and literature review. The key proposals and underpinning reflection were discussed in September at an international conference (UNESCO, 2021). The author of the report (Oliver, 2021) concludes "When it comes to micro-credentials, micro is the distinguishing feature, but to be accepted and trusted, micro-credentials must be seen to bear the quality hallmarks of credentials".
- Credentials verify, validate, confirm, or corroborate a person's learning achievements, knowledge and preparedness for performing tasks. Credentials are diverse with regard to their scope, status and purpose.
- A large subset of credentials can be referred to as **macro-credentials**: degrees, diplomas, certificates and licences, often awarded by accredited, recognised or regulated educational and other institutions or organisations. They indicate learning achievement of a broad body of knowledge, transferable skills or technical proficiency and may take a number of years to complete.
  - Purposes: personal or general educational advancement; qualifying to practice a particular profession or to follow a particular career path.

### **Micro-credentials: proposed definition**

#### Another large **subset of credentials** can be referred to as **micro-credentials**: **focused on a specific set of learning outcomes in a narrow field of learning and achieved over a shorter period of time.**

Micro-credentials are offered by commercial entities, private providers and professional bodies, traditional education and training providers, community organisations and other types of organisations.

While many micro-credentials represent the outcomes of more traditional learning experiences, others verify demonstration of achievements acquired elsewhere, such as in the workplace, through volunteering, or through personal interest learning. Micro-credentials are often promoted as an efficient way to upskill workers across the lifespan.

### • The proposed definition (Oliver, 2021) states that a micro-credential:

- 1. Is a record of focused learning achievement verifying what the learner knows, understands or can do;
- 2. Includes assessment based on clearly defined standards and is awarded by a trusted provider;
- 3. Has stand-alone value and may also contribute to or complement other microcredentials or macro-credentials, including through recognition of prior learning; and
- 4. Meets the standards required by relevant quality assurance.

### **Potentialities of micro-credentials**

Micro-credentials are one of the **big movements** in education and training.

The should be at **service of Big Ideas**, rather than being considered the Big Idea...

Micro-credentials can help certify the outcomes of small, tailored learning experiences.

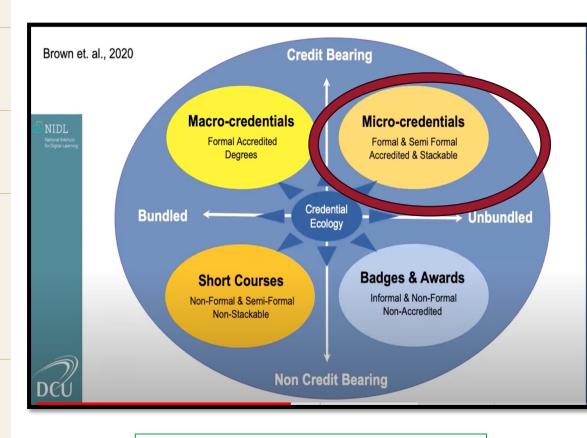
They make possible the **targeted**, **flexible acquisition of knowledge**, **skills and competences** to meet new and emerging needs in society and the labour market and make it possible for individuals to fill the skill gaps they need to succeed in a fast-changing environment, while not replacing traditional qualifications.

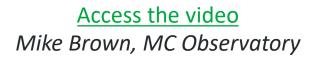
They can, where appropriate, complement existing qualifications, providing added value while not undermining the core principle of full degree programmes in initial education and training.

Micro-credentials could be designed and issued by a variety of providers in different **learning settings** (formal, non-formal and informal learning settings)

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#### Credential ecology: quadrants





### **Micro-credentials**

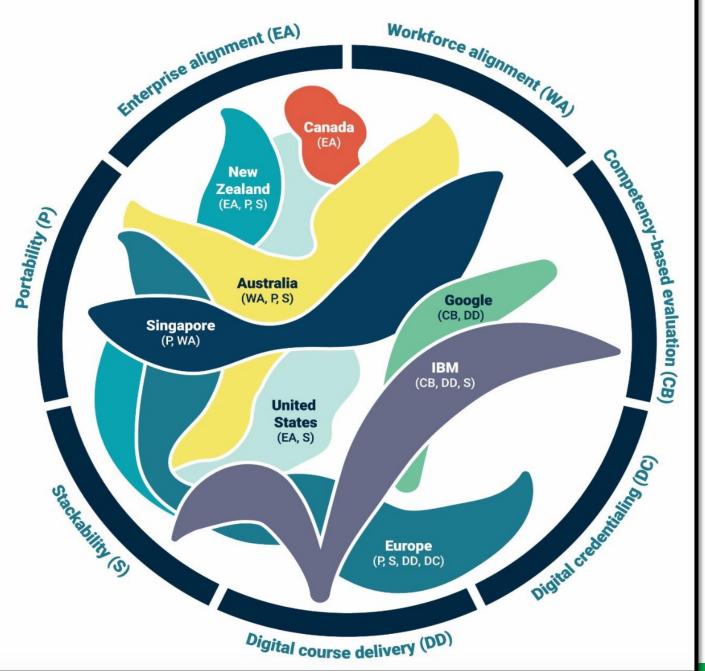
Stylized version: how different microcredential regimes aim to incorporate varying sub-sets of the **seven qualities.** 

• Note: <u>Stackability</u> is a common feature for US, NZ, A, EU, IBM

Approaches to Stackability of Microcredentials Options for Ontario, Prepared for Ontario Council on Articulation and Transfer, March 2023 <u>https://www.oncat.ca/sites/default/files/mediafiles/r2246\_micro-credentials\_final\_report\_21-3-23.pdf</u>

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### The Seven Qualities of Microcredentials



### **OECD: Contexts in which Micro-credentials are expected to play a role**



OECD, 2023. Micro-credentials for Lifelong Learning and Employability: Uses and Possibilities: <u>https://www.oecd-ilibrary.org/docserver/9c4b7b68-</u> <u>en.pdf?expires=1683402111&id=id&accname=guest&checksum=EC532C674B9D2AB9</u> D69D7DB18202E488

## Way forward for governments

1

2

3

4

5

- Micro-credentials do not deliver on their potential automatically.
- For micro-credentials to play a role in enhancing learners' employability, facilitating access to higher education, improving degree completion, and promoting social inclusion, policymakers need to make interventions to steer and support learners and providers.

Micro-credential initiatives need clarity about their purpose and target population if they are to be effective in achieving their goals

Funding support for micro-credential learners and providers should be sustainable and ensure micro-credentials remain accessible to all

Achieving the full potential of micro-credentials will require changes to quality assurance and academic recognition policies

Information provision for learners needs to go beyond the development of an online information portal to reach a wider population

Public policies can encourage collaborations between education and training providers and industries in micro-credential development and delivery

OECD, 2023. Micro-credentials for Lifelong Learning and Employability: Uses and Possibilities: <u>https://www.oecd-ilibrary.org/docserver/9c4b7b68-en.pdf?expires=1683402111&id=id&accname=guest&checksum=EC532C674B9D2AB9D69D7DB18202E488</u>

### NQF and micro-credentials: approaches and examples



## **ACQF** 3 clusters of micro-credentials

Skill Credential	Learning Unit	Short Learning Programmes
1-25 hours of learning	25-150 hours of learning	150-1500 hours of learning Typically consists of more than one learning unit
Awarded within the context of non- formal learning	Awarded within the context of formal learning and include options for assessment	Awarded within the context of formal learning and include options for assessment
Not explicitly quality assured by external QA	Often explicitly quality assured by external QA	Always explicitly quality assured by external QA
Linked to the acquisition of a specific competence	Linked to the acquisition of a set of learning outcomes	Linked to specific career progression goals
		Can be mapped to qualification frameworks, either as 'partial qualifications' or as a special category of micro-qualifications
D3 Session 3-Innovation. Micro-credentials	<b>ETF:</b> Guideline to design, issue and recognise Micro-Credentia <u>Credential%20Guidelines%20Final%20Delivery.pdf</u>	als. <u>https://www.etf.europa.eu/sites/default/files/2023-05/Micro-</u>

# **ACQF** Integrate micro-credentials into national and regional qualifications frameworks.

[The NQFs aim to] make qualifications easier to understand and compare. The NQFs classify qualifications by level, based on learning outcomes - that is, what the holder of a certificate or diploma is expected to know, understand, and be able to do. This classification reflects the content and profile of qualifications.

Source: Cedefop (2022).

### Two approaches for mapping micro-credentials to existing NQFs:

- A new micro-credential qualification type may be established under the NQF.
- A micro-credential may be **outlined as a subunit** of an existing qualification on the NQF.

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## ACQF Quality Assurance

✓ Incorporate micro-credentials into your institutional quality assurance system.

Delivery of courses, assessment and certification.
 Feedback from learners and external stakeholders (such as employers and professional bodies)

- ✓ Externally review the quality of your institution.
- ✓ Publish methods and results of internal and external quality assurance.

## **ACQF** Transparency

✓ Publish the learning outcomes, notional workload and credit points of micro-credentials.

- Document link with teaching, learning and assessment criteria and methods.
- □Document link with formal taxonomies such as skill or competence frameworks (e.g. ESCO).
- □Publish information on micro-credentials using the standard model.
- ✓ Integrate micro-credentials into national and regional qualifications frameworks.

### ACQF

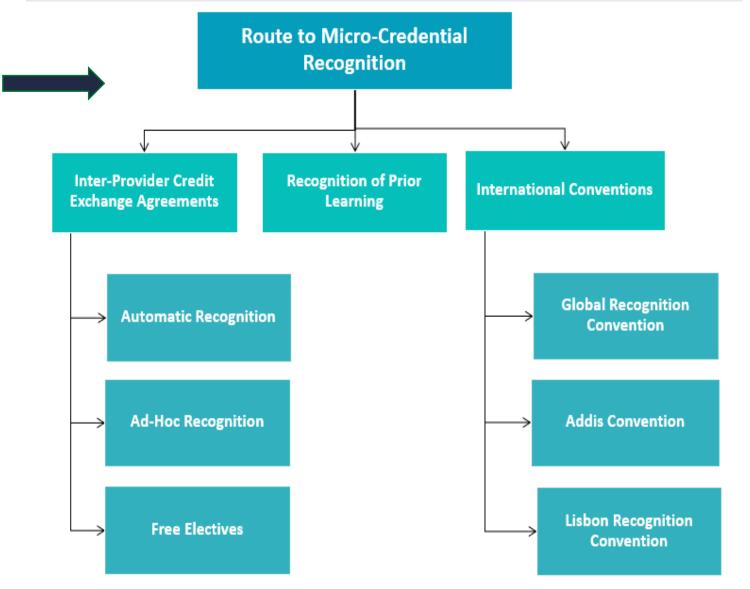
### Recognition of micro-credentials

#### For education or training purposes:

- Enable multiple, feasible routes for microcredential recognition
- Seek collaboration with private or public sector entities (which may include professional bodies, companies and other enterprises) to co-design and offer microcredentials which may be automatically recognised for employment and education purposes.

#### For employment purposes:

 Non-formal or informal learning providers should tailor recommendations in the Micro-Credentials Guide to design and offer fit for purpose interoperable micro-credentials (e.g. as part of Continuous Professional Development schemes).





## In the context of European Qualifications Framework (EQF)

# EU: Recommendation on European approach to micro-credentials for LLL and employability: 10 principles

"Use micro-credentials, where appropriate, as a tool to <u>strengthen and complement</u> existing learning opportunities, increase participation in lifelong learning"

- 1. Quality
- 2. Transparency
- 3. Relevance
- 4. Valid assessment
- 5. Learning pathways

- 6. Recognition
- 7. Portability
- 8. Learner-centred
- 9. Authentic
- 10. Information and guidance

Adopted 16/06/2022: <u>https://eur-lex.europa.eu/legal-</u> content/EN/TXT/?uri=CELEX%3A32022H0627%2802%29

### ACQF

#### ANNEX I

#### Union standard elements to describe a micro-credential

This annex includes a list of common Union standard elements to describe micro-credentials

that can be used as a resource to support implementation.

Mandatory elements:	Identification of the learner		
	Title of the micro-credential		
	Country/Region of the issuer		
	Awarding body		
	Date of issuing		
	Learning outcomes		
	Notional workload needed to achieve the learning outcomes (in		
	ECTS credits, wherever possible)		
	Level (and cycle, if applicable) of the learning experience leading to		
	the micro-credential (EQF, QF-EHEA), if applicable		
	Type of assessment		
	Form of participation in the learning activity		
	Type of quality assurance used to underpin the micro-credential		
Optional elements,	Prerequisites needed to enrol in the learning activity		
where relevant (non-	Supervision and identity verification during assessment		
exhaustive list)	(unsupervised with no identity verification, supervised with no		
	identity verification, supervised online, or onsite with identity		
	verification)		
	Grade achieved		
	Integration/stackability options (standalone, independent micro-		
	credential/integrated, stackable towards another credential)		
	Further information		

Elements to structure and design a Micro-credential (EU Recommendation on a commin approach to micro-credentials)

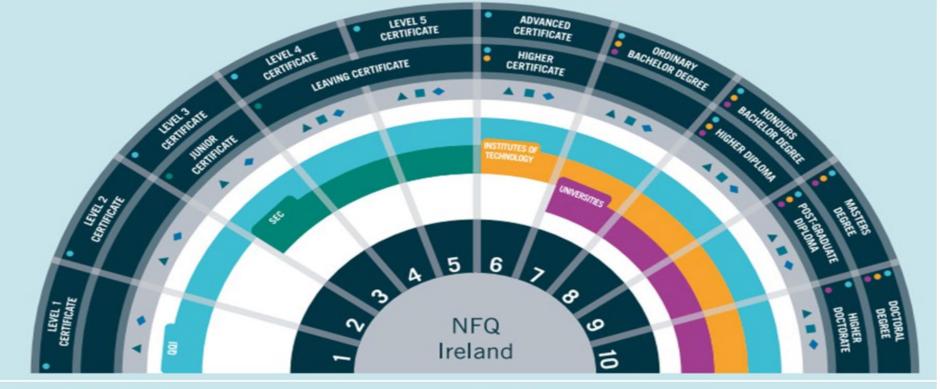
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These standard elements will be included in a Union data model<sup>1</sup> that specifies a common format for describing micro-credentials. The data model will be available as an open standard



## In the NFQ of Ireland

## ACQF Ireland: NFQ



#### AWARDING BODIES

- Quality and Qualifications Ireland (QQI) makes awards in further and higher education and training
- SEC State Examinations Commission (Department of Education and Skills)
- Institutes of Technology
- Universities

#### AWARDS IN THE FRAMEWORK

- Major Awards: named in the outer rings, are the principal class of awards made at a level Minor Awards: are for partial completion of the outcomes for a Major Award Supplemental Awards: are for learning that is additional to a Major Award
  - Special Purpose Awards: are for relatively narrow or purpose-specific achievement

#### Figure 3: The Irish NQF. Source: Quality and Qualifications Ireland (2021).

Micro-credentials are awarded by universities, institutes of technologies, other awarding bodies, the State Examinations Commission and Quality and Qualifications Ireland (QQI)<sup>11</sup>.

### ACQF Ireland: micro-credentials in the NFQ

Micro-credentials are incorporated at every level of the Irish National Framework of Qualifications

They are represented in three different forms:

"Minor Awards" (at any level, outcomes of partially completed "Major Awards" can be awarded).

"Supplemental Awards" (from Level 4 onwards, learning in addition to "Major Awards" can be awarded).

"Special Purpose Awards" (specific achievements can be awarded at any level)

## In the National Qualifications Catalogue (register) - Portugal

### ACQF Portugal: National Catalogue Qualifications -ANQEP (UFCD)



- UFCD: proxy of micro-credentials
- Access: National Catalogue of Qualifications – ANQEP.
- Can be combined into a full qualification.
- UFCD: Volume of learning: 2.25 4.5 credit points
- Separate UFCD: does not give a <u>level of qualification</u>.

UFCD: Unidade de Formação de Curta Duração; Unit of Training of Short Duration

https://catalogo.anqep.gov.pt/

### In the National Micro-credentials Framework Australia

### **Australia National Micro-Credential framework**

The Australian Government (2021) adopted the <u>National</u> <u>Micro-Credentials Framework</u>, which uses the following definition:

 A micro-credential is a certification of assessed learning or competency, with a <u>minimum volume of learning of</u> <u>one hour and less than an Australian Qualifications</u> <u>Framework (AQF) award qualification</u>, that is <u>additional</u>, <u>alternate</u>, <u>complementary to or a component part of an</u> <u>AQF award qualification</u>.

#### What can constitute a micro-credential?

- TVET skill sets or units of competency.
- Modularised, assessed components of existing higher education curriculum or subjects.
- Industry learning that is assessed (such as vendor certifications, professional learning).
- Other forms of assessed learning or competencies (e.g. Vocational Education/Higher Education /Industry courses not currently accredited by a regulatory authority, and those by other providers).

## What does <u>not</u> constitute a micro-credential?

- Unassessed learning or courses, including workintegrated learning without an assessment.
- Badges which are obtained through participation only (i.e. without an assessment).
- Formal qualifications within the AQF and macrocredentials, including diplomas, certificates and master's degrees.

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### Australia: National Micro-credentials Marketplace

- <u>https://www.microcredseeker.edu.au/</u>
  - Microcred Seeker: "The new way to get ahead"
  - Goal: Seek, explore and compare courses (tertiary education and training providers)
- Course levels according to Dreyfus model:
  - ✓Novice
  - ✓Advanced beginner
  - ✓Competent
  - ✓Proficient
  - ✓Expert



# In the NQF of New Zealand

### **ACQF** New Zealand Qualifications Framework



Micro-credentials can be listed at any level (from 1 to 10) of the New Zealand Qualifications and Credentials Framework (NZQCF).

They must:

- Have at least one credit (10 learning hours) and are typically more than 5 credits and less than 40 credits.
- State the learning outcomes, demonstrate that they meet an industry or community need and include an assessment component.
- Vocational micro-credentials must include any relevant skills standards

# **ACQF** New Zealand Qualifications Authority

	NZQA Mana Tohu Mātauranga o Aotearoa New Zealand Qualifications Authority
Final version for signatures for the purpos	ses of section 452 of the Education and Training Act 2020
NZQA Board:	Date:28 Nov 2022
Minister of Education:	Date: 15/n/22

#### Micro-credential Approval and Accreditation Rules 2022

- 1. Authority
- 1.1 These Rules are made under section 452 of the Education and Training Act 2020.
- 2. Commencement
- 2.1 These Rules commence on the 28th day after the date of approval by the Minister under section 452(5) of the Education and Training Act 2020.

421 micro-credentials in online register. With NQF level (3 to 8). Credits: 5-40...

https://www.nzqa.govt.nz/nzqf/search/microcredentials.do

Keyword						
Developer name or Education Organisation nu	nber					
			Search			
			olaying page 1 of 3. arch, if required.	Next Page >>		
Title	Level	Credits	Developer	Approval Date	Review Date	
Core Construction of Forestry Roads (Micro- Credential)	3	40	Muka Tangata - People, Food and Fibre Workforce Development Council	01/2024	30/12/2026	(
ADAS (Trainee) Offshore ROV Pilot (Micro- credential)	5	20	Omne Marine Training Centre Limited	08/2022	02/08/2024	<
ADAS Diver Medical Technician (Offshore) (Micro- credential)	5	10	Omne Marine Training Centre Limited	07/2022	02/08/2024	<
ADAS Diver Medical Technician (Onshore) (Micro- credential)	5	10	Omne Marine Training Centre Limited	07/2022	30/10/2025	(
ADAS Diver Medical Technician (Refresher) (Micro-credential)	5	5	Omne Marine Training Centre Limited	08/2022	02/08/2024	(
ADAS Offshore Supervisor Trainee (Air) (Micro- credential)	6	6	Omne Marine Training Centre Limited	08/2022	02/08/2024	<
ADAS Onshore ROV Pilot (Micro-credential)	4	29	Omne Marine Training Centre Limited	08/2022	02/08/2024	

### ACQF Example 1: "Excavator Operator" microcredential – NZQA register

Excavator Operator (Micro-credential)	3	29	Besafe Training Limited
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22/09/2023

#### Aim

The aim of this micro-credential is to train skilled operators to operate and manage hydraulic excavators on construction sites, so that they are able to place materials with minimal spillage, stock-pile and other related activities in accordance with company and industry standards including health and safety legislation.

This micro-credential targets excavators' operators who are employed with no formal training or qualification. It will also enable learners to meet the Construct Safe Tier 2 Health and Safety Competency Test for excavators.

Learners will be assessed against unit standard 17310 and must complete an "WTR" endorsement training (unit standards 16701, 16702, 16703) that is pre-requisite for operating excavator to successfully graduate from this micro-credential.

#### Outcome

Operate a special-type vehicle safely and legally by obtaining an W, T or R Licence endorsement Apply excavation health and safety regulations in accordance with company and job requirements Perform site and excavator checks Operate excavator to load, unload, stock-pile, strip, and trim materials Perform special lifting and post-operational procedures

#### Education Organisations that can deliver this Micro-credential

**Besafe Training Limited** 

# ACQF Example 2: Cybersecurity for risk and security management

Cybersecurity for Risk and Security Management	7	30	New Zealand School of Education Limited	10/2023	29/09/2025	$\bigcirc$
(Micro-credential)						

#### Aim

This micro-credential provides graduates within New Zealand and overseas with expertise in information security and risk management. Its relevance spans various stakeholders, enhancing career prospects for learners, empowering Māori communities in digital safety, aiding industries and employers with data protection, meeting the demand for specialists in professions, and bolstering security awareness in communities. Graduates will be able to demonstrate skills in governance, risk management, compliance, and security program development, preparing them to identify and mitigate risks while aligning security with organisational goals. This micro-credential serves as a gateway to advanced internationally recognised certifications such as ISACA CISM and CRISC. Culturally, it promotes diversity, opening cybersecurity roles for Māori learners, while contributing to community well-being and New Zealand's cybersecurity objectives.

#### Outcome

Graduates of this micro-credentials will be able to:

- Analyse information security governance as it applies to the business environment.

- Apply information security risk management techniques to identify, assess, and mitigate potential threats and vulnerabilities within an organisation's information systems.

- Design and implement an information security program for a business within the context of industry standards and frameworks.

- Evaluate incident management best practice as applicable in a business setting.
- Apply information technology and security principles to strengthen an organisation's security posture.

#### Education Organisations that can deliver this Micro-credential

New Zealand Skills and Education College

# ACQF NZQF: Stacking of micro-credentials (1)



February 2024

### **Stacking Micro-credentials**

This document guides qualification and programme developers on stacking microcredentials within a programme.

#### What is stacking?

Stacking, in the context of this document, means including *one or more* approved standalone micro-credentials within a programme that NZQA formally recognises.

Micro-credentials can form part of a programme that leads to a qualification if:

- the micro-credential aligns with and contributes to the qualification's outcomes and strategic purpose, and
- the overall design of the programme is coherent.

NZQA approval is required to stack micro-credential(s) in a programme.

#### Why stack micro-credentials in a programme?

A programme that includes micro-credentials can offer learners

- a meaningful learning pathway for accumulating relevant and necessary skills
- the opportunity to gain valuable skills in a shorter time
- the opportunity to check interest and aptitude before committing to a whole programme.

D3 Session 3-Innovation. Micro-credentials htt

credentials https://www2.nzqa.govt.nz/assets/Tertiary/Resources-for-tertiary-

providers/Stacking-micro-credentials.pdf

#### Six considerations

**Rationale** 

**Structure** 

Enrolment

Alignment to the programme

Credit Recognition Transfer (CRT)

**Ongoing review** 

# ACQF NZQF: Stacking of micro-credentials (2)

#### There are six key areas to consider. Questions and answers follow:

#### Rationale

What is the rationale for stacking a micro-credential in a programme?	The rationale for including a micro-credential in a programme should be clear to establish meaningful learning pathways for the learners.
	Stakeholders' support for including a micro-credential in the programme should be evident.
Structure	
How will the micro-credential function as a programme component?	The micro-credential must fit precisely into the programme as either a compulsory or elective component. This means the following should remain the same as the approved standalone micro-credential: • Title • Level • Credit • Learning outcomes • Indicative Content – learning materials/resources/activities • Assessment method(s) • Unit or Skill standard(s) • Related Regulations. The learning outcomes of the component (micro-credential) should align with the graduate profile outcomes (GPOs) of the qualification to which the programme leads.
Can the programme consist entirely of stacked micro-credentials?	<ul> <li>Programmes at levels 1-6 can be comprised entirely of stacked micro-credentials.</li> <li>For programmes at the degree level, components at the end or in the last year are based on augmentation and scaffolding of the knowledge and skills learned initially in the programme. Therefore, having micro-credentials stacked at the end of the programme will not enable the learner to achieve the analytical rigour and mastery required at high-level qualifications.</li> </ul>

# ACQF NZQF: Stacking of micro-credentials (3)

Enrolment	
Do students have to enrol in both micro-credential(s) and the programme?	If the student is enrolled in a programme that includes micro-credentials as components, the enrollment system should be set up to ensure the student is enrolled on the micro-credentials and the programme simultaneously.
	As for achievement of the micro-credential and qualification (programme), these must be reported to NZQA and included on the learner's academic record.
	If the learner has already completed/achieved a micro-credential, which is part of a programme, simulatenous enrolment in the micro-credential and programme is not required.

#### Alignment to the Programme

What is the impact of stacking micro-credentials in a programme?	The learning outcomes of the component (micro-credential) should align with the graduate profile outcomes (GPOs) of the qualification to which the programme leads.
	Programme coherence should be checked to ensure alignment with the qualification, its conditions and requirements.
	Micro-credential entry requirements should be appropriate for the learner to enrol in the programme.
	The programme regulations should have been reviewed and confirmed to include each micro- credential.
	There should be no monitoring/moderation issues related to the existing programme in which stacking is proposed.
What more must be considered when stacking micro-credentials in a degree level 7 or above programme?	The intended delivery staff should be research-active if the stackable micro-credential is in a degree programme.

# ACQF NZQF: Stacking of micro-credentials (4)

#### Credit recognition transfer (CRT)

What if the student has already completed the micro-credential before enrolling in the programme?	Clear and robust policies and procedures relating to CRT are essential when considering the stacking of micro-credentials to recognise the learner's achievement of the micro-credential if achieved before enrolling in the programme.
	Credit recognition transfer (CRT) is where one institution recognises credit gained at another institution towards a qualification or micro-credential. CRT generally describes credit from formal learning provided and credentialed by a tertiary provider.

#### Ongoing review (after stacking is approved)

How is ongoing alignment between the micro-credentials and the programme ensured?	Changes made to the component (stacked micro-credentials) in the programme (via a change application) do not mean an automatic change to the standalone micro-credential will be applied by NZQA and vice versa.
	If a micro-credential is discontinued or set to an expiring status, this will have an impact on the programme in which the micro-credential is stacked. The programme must be updated before the standalone micro-credential is discontinued.
	Education organisations should note:
	<ul> <li>changing a micro-credential included in a programme requires confirming the alignment of the changes within the programme.</li> <li>the programme change application (if reviewed) should be submitted at the same time as the micro-credential change application.</li> </ul>

# **Microcredencial Observatory**

### **Micro-credential Observatory: a great source**

The Research Observatory on Micro-credentials (ROM) is a NIDL initiative in partnership with the <u>ECIU University</u>. The aim is to provide a curated and regularly updated collection of major reports, policy initiatives and research-related publications on the growth of microcredentials in higher education and lifelong learning more generally.

- NIDL Activities
- NIDL Research
- Major Policy Initiatives
- <u>National & International Reports</u>
- Useful Reading: Articles, Books & Papers
- Events, Conferences and Webinars
- <u>Microcredentials Sans Frontières Network</u>



 Large number of articles published in 2022-2023: <u>https://www.dcu.ie/nidl/</u> <u>micro-credential-</u> <u>observatory</u>

# Websites, resources on micro-credentials: open information

### • In NQF registers:

- New Zealand (NZQA): <u>https://www.nzqa.govt.nz/providers-</u> partners/approval-accreditation-and-registration/micro-credentials/
  - Register of micro-credentials NZQA: <u>https://www.nzqa.govt.nz/nzqf/search/microcredentials.do</u>
  - Up to 40 credits levels 3 to 8 of NQF
- Portugal: National Qualifications Catalogue: <a href="https://catalogo.angep.gov.pt/">https://catalogo.angep.gov.pt/</a>
  - 8663 courses of short duration (75-350 hours of learning)
- Toolkits: Ontario Micro-credentials Toolkit: <u>https://ecampusontario.pressbooks.pub/microcredentialtoolkit/</u>

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# Websites, resources on micro-credentials: open information (2)

- ACQF website: <a href="https://acqf.africa/resources/micro-credentials">https://acqf.africa/resources/micro-credentials</a>
- Cedefop: <u>https://www.cedefop.europa.eu/en/projects/microcredentials-labour-market-education-and-training</u>
- ETF: Guideline to design, issue and recognise Micro-Credentials. <u>https://www.etf.europa.eu/sites/default/files/2023-05/Micro-</u> <u>Credential%20Guidelines%20Final%20Delivery.pdf</u>
- EU Recommendation 2022: A European Approach to Micro-Credentials: <u>https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv:OJ.C\_.2022.243.01.0010.01.ENG</u>
- New survey: https://www.holoniq.com/notes/micro-credentials-survey-2023insights?utm\_campaign=Weekly%20Education%20Marketing%20Newsletter&utm\_medium=email&\_ hsmi=257668719&\_hsenc=p2ANqtz-9AW9h3XTlKkCALx1MFTX6515BlTWs4V5GeO7EdAbCUYOBGELgA3TN43nQjKY7B30\_AxaBgAGsBVj7OK aftMoJ4yi8Dvw&utm\_content=257668719&utm\_source=hs\_email

### ACQF Reflection Sierra Leone

Micro-credentials and / or proxies: please mention some current examples.



How will the NQF incorporate them? Some ideas?

What is the future of micro-credentials in Sierra Leone? What sectors, occupations will likely need micro-credentials?

What changes to policy and legislation will be required for micro-credentials to have a space?

What about dissemination, information and guidance for all stakeholders and potential users of microcredentials?

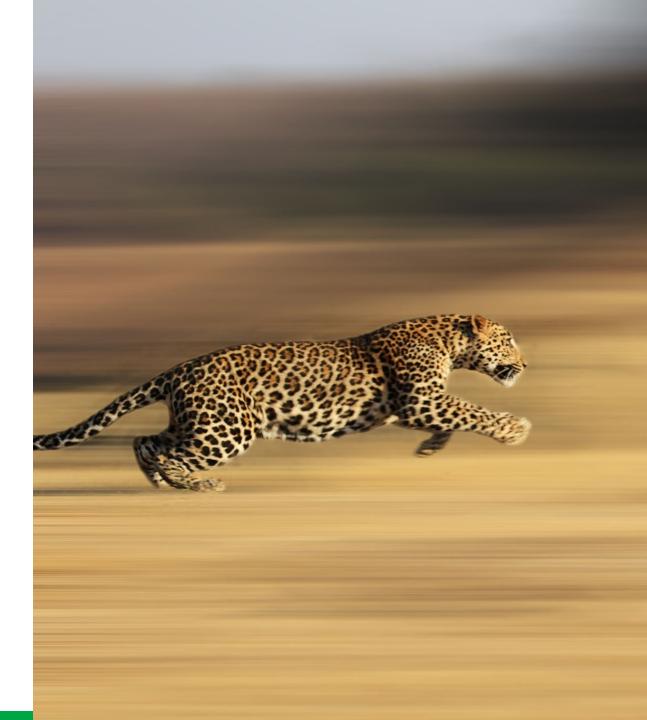
NCTVA: role. SLQCF...?

# Micro-credentials survey ACQF: preliminary results



ACQF

# ACQF survey on micro-credentials



Dia 2 Sessão 10: novos tipos de qualificações? Microcredenciais

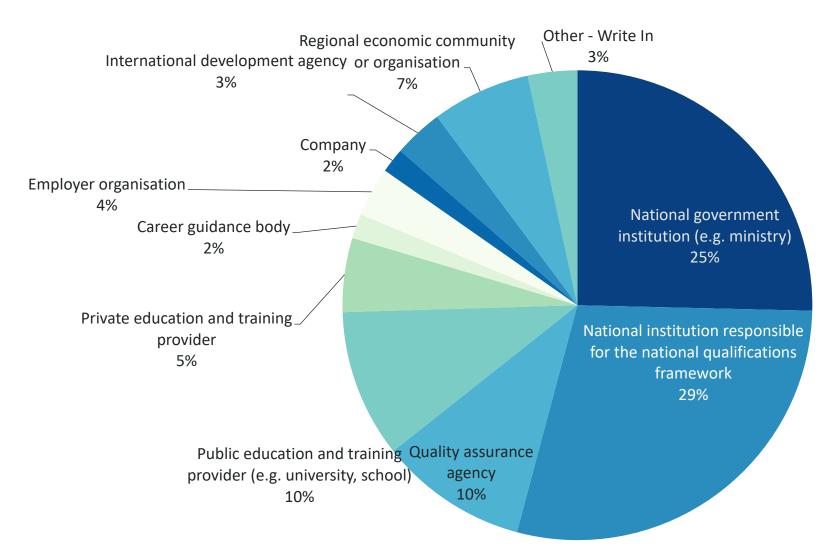
### ACQF

# ACQF-II MC Survey respondents

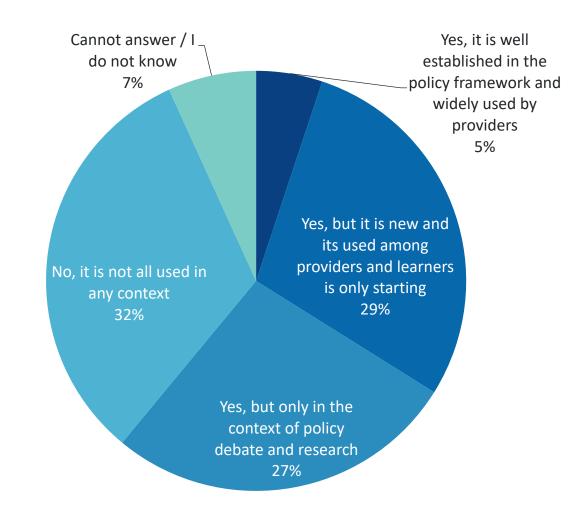
SADC countries: Angola, Botswana, DR Congo, Eswatini, Malawi, Mauritius, Mozambique, Namibia, Seychelles, South Africa, Zambia

Value	Percent	Count
Angola	5.1%	3
Botswana	1.7%	1
Burkina Faso	6.8%	4
Cabo Verde	1.7%	1
Chad	1.7%	1
Democratic Republic of the Congo	1.7%	1
Djibouti	1.7%	1
Egypt	1.7%	1
Eswatini (formerly Swaziland)	6.8%	4
Ethiopia	1.7%	1
Ghana	1.7%	1
Guinea-Bissau	6.8%	4
Kenya	5.1%	3
Malawi	1.7%	1
Mauritius	1.7%	1
Morocco	5.1%	3
Mozambique	6.8%	4
Namibia	1.7%	1
Nigeria	1.7%	1
Rwanda	1.7%	1
Senegal	1.7%	1
Seychelles	6.8%	4
Somalia	1.7%	1
South Africa	3.4%	2
Sudan	1.7%	1
Tunisia	5.1%	3
Uganda	3.4%	2
Zambia	11.9%	7
	Totals	59

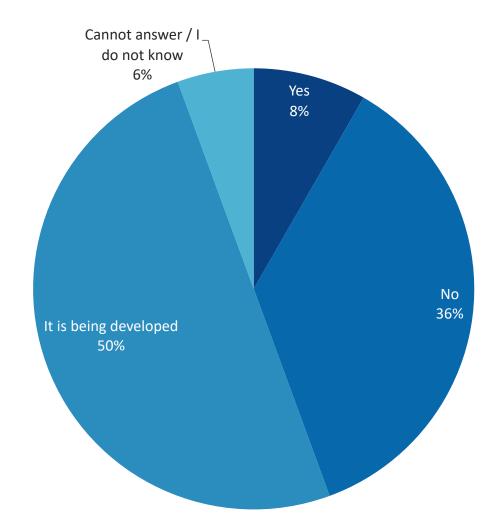
# **ACQF** What type of organisation do you represent?



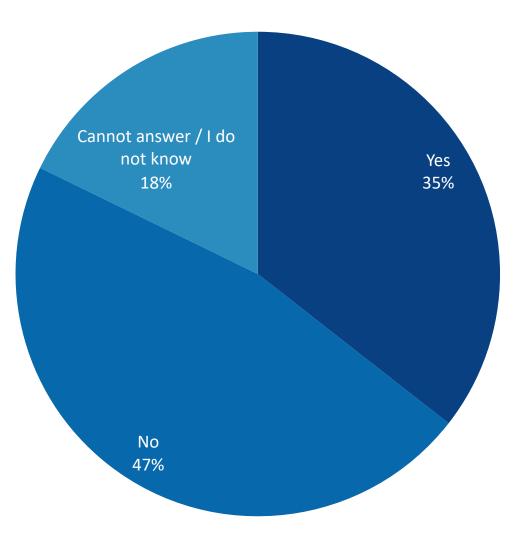
# **ACQF** Is the term "micro-credential" used in the context of your organisation / country?



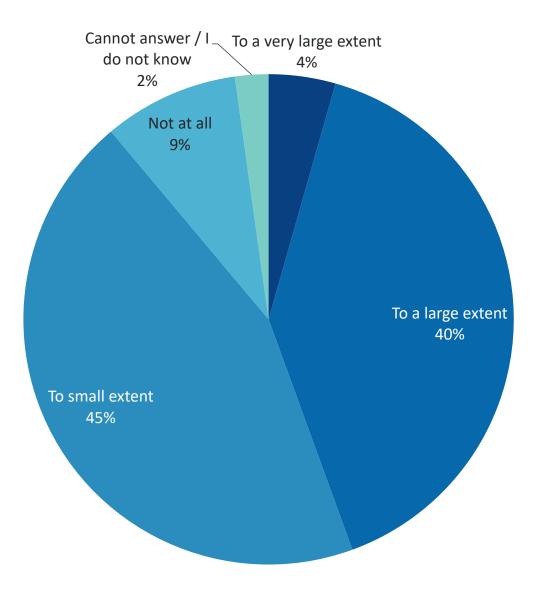
## **ACQF** Is there a formal definition for micro-credentials in your country?



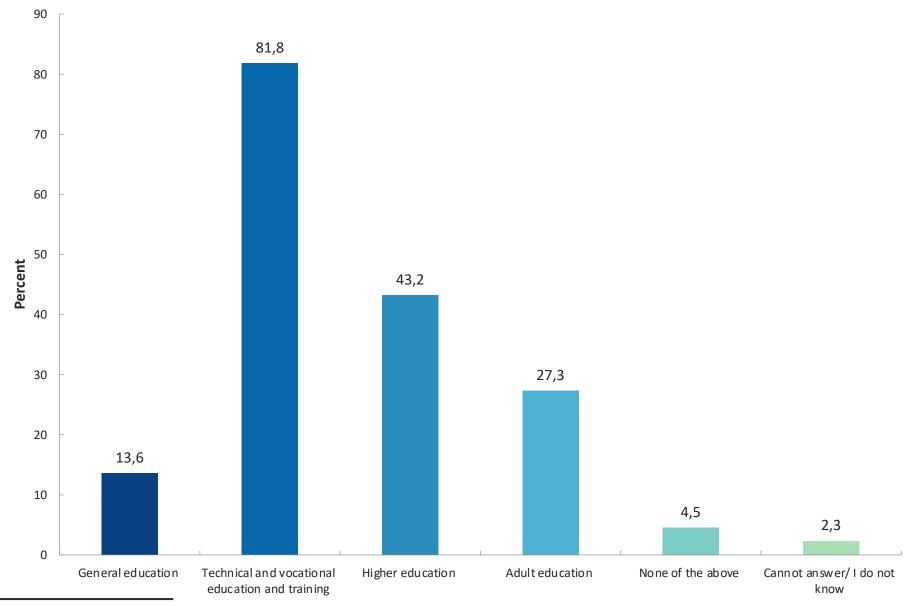
## **ACQF** Are micro-credentials referred to in any official policy documents ?



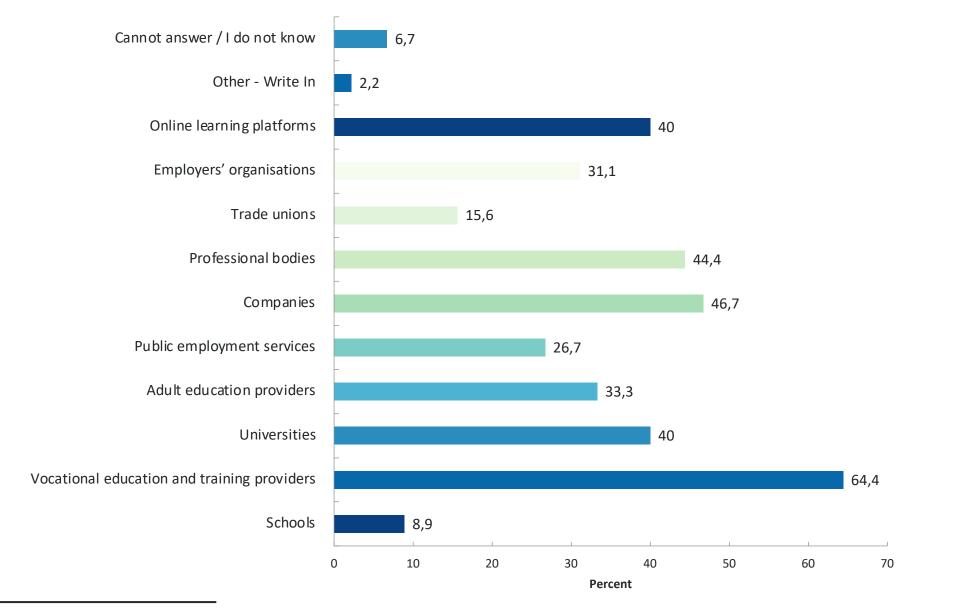
## **ACQF** To what extent are micro-credentials (or the term specified by you) referred to in national and regional policy discussions?



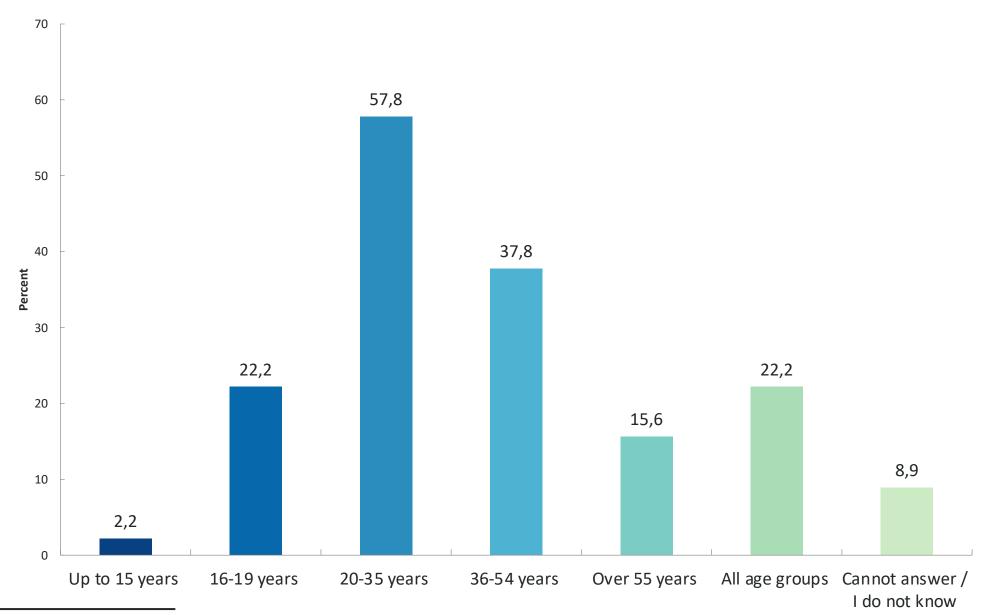
### **ACQF** Which education and training sectors are offering micro-credentials?



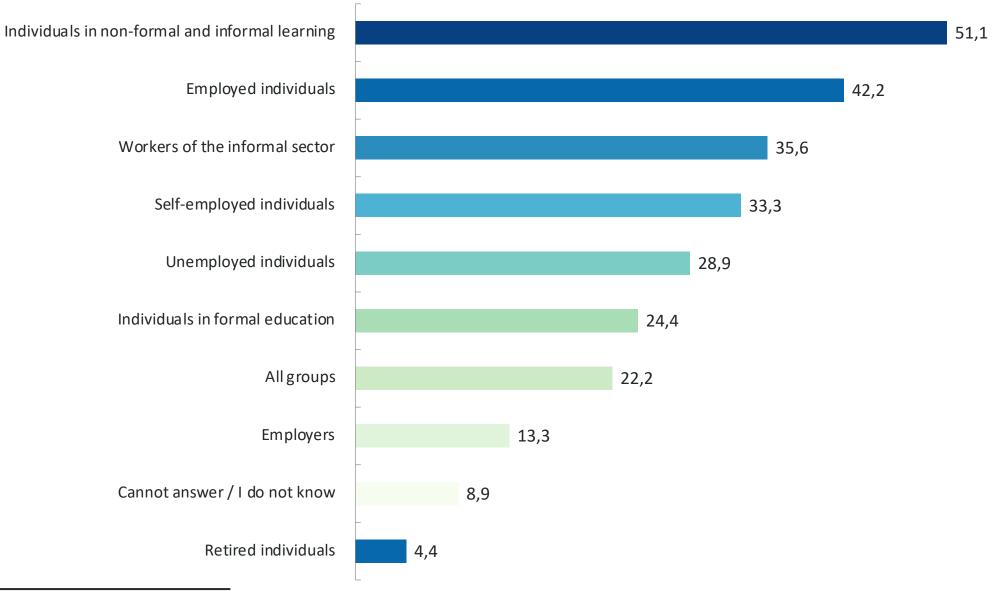
### **ACQF** Who are the main providers of micro-credentials ?



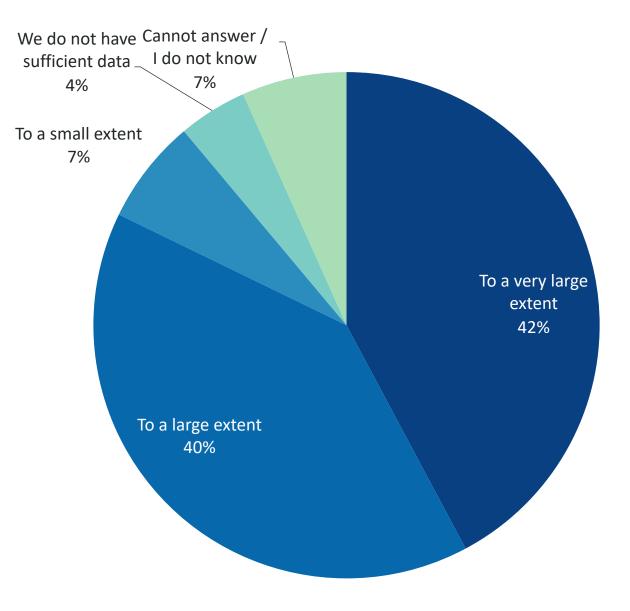
**ACQF** What groups of learners are the main recipients of micro-credentials in terms of age ?



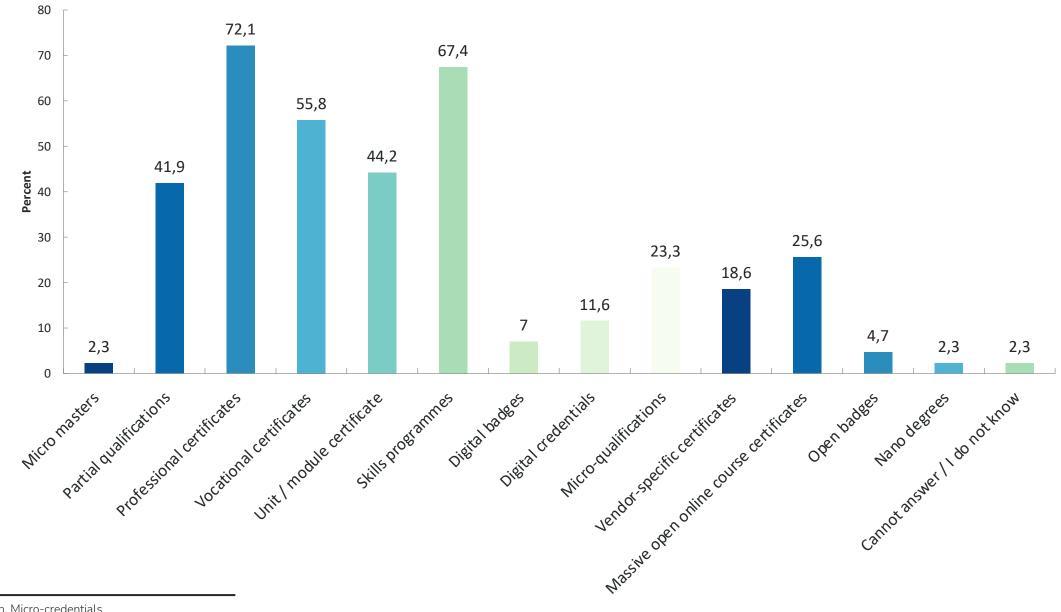
### **ACQF** What groups of learners are the main recipients of micro-credentials ?



**ACQF** To what extent do you expect the offer of micro-credentials to grow in your country's education and training offering in the next couple of years ?

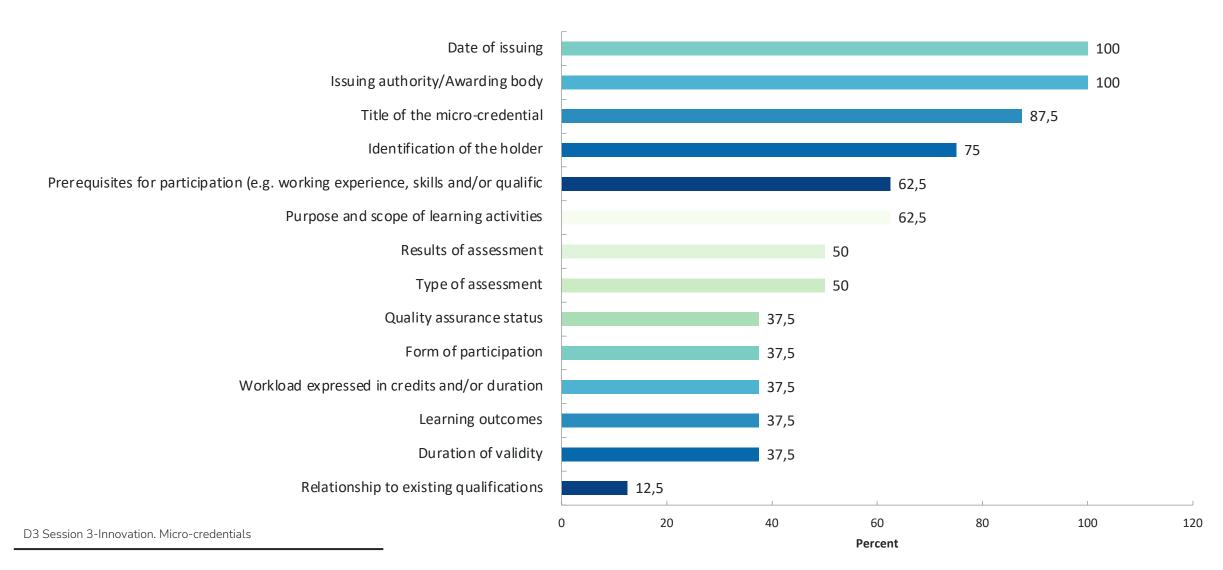


### **ACQF** What types of micro-credentials are the most common in your country?

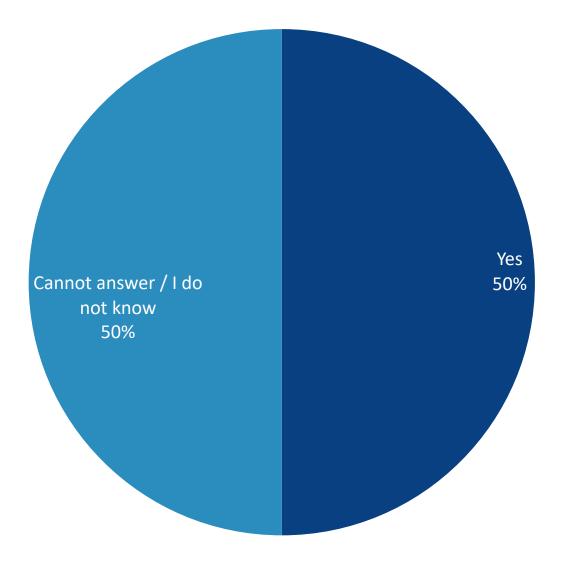


### ACQF

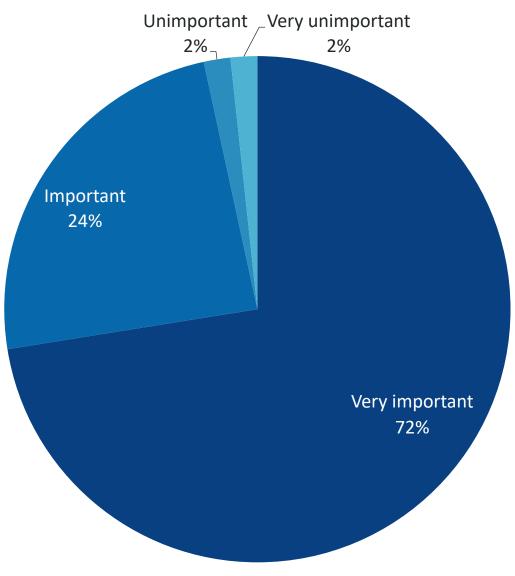
### Please consider micro-credentials offered by your organisation. Which of the following information elements do they have?



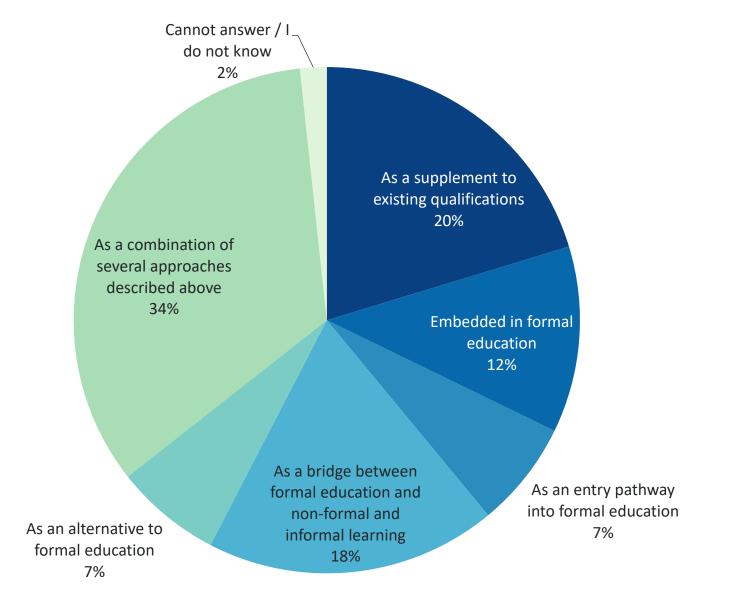
**ACQF** Are there any plans to include micro-credentials in your NQF / register or database of qualifications?



### **ACQF** In your opinion, how important would it be to develop a common African approach to microcredentials?



### **ACQF** If a common approach was to be developed, how would you imagine the positioning of micro-credentials in the wider qualifications and credentials ecosystem?



### ACQF



## Poll



- 1. Is the number and diversity of micro-credentials growing in your country / training offer?
  - Yes
  - No
  - We do not have sufficient data
  - Perhaps

2. Which sub-sectors / institutions offer short courses providing micro-credentials. Choose as many options as adequate.

- Higher education
- TVET

Professional associations / bodies

Large companies

- NGOs
- Schools
- Others

### Poll

### 3. What are the main purposes of micro-credentials in your country?

Reskilling, upskilling

Employability

Articulation

Access to higher levels of education

Social inclusion

Others

# 4. Micro-credentials and the NQF: does the legislation provide for inclusion of micro-credentials (or proxies) in the NQF / register?

Yes

Not

No, but we are working on it



A national qualifications framework (NQF) is

'A policy and instrument for the development and classification of qualifications according to a set of criteria for specified levels of learning achieved, which aims at integrating and coordinating national qualifications subsystems and improve the <u>transparency</u>, access, <u>progression and quality</u> of qualifications in relation to the labour market and civil society. *Source: EQF Recommendation* 

A national qualification system includes all aspects of a country's activity that result in the recognition of learning. These include the means to develop and operationalise national or regional policy on qualifications, institutional arrangements, quality assurance processes, evaluation and attribution processes, skills recognition and other mechanisms linking education and training to the labour market and civil society. Qualifications systems can be more or less integrated and coherent. One of the characteristics of a qualification system may be an explicit qualifications framework.

Source: OECD, Bridges to Lifelong Learning, 2007

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African Continental Oualifications Framework

A qualification: means a formal outcome of an assessment and validation process which is obtained when a competent authority determines that an individual has achieved learning outcomes to given standards.

Source: EQF Recommendation.

Institutional setting & stakeholders Qualifications **Outreach &** specifications/ visibility to users standards Credit NQF Policy and M&E, research accumulation and design document transfer system **RPL / Validation Oualifications** - Non-formal Database/ & informal Register learning Quality assurance of qualifications,

**Level descriptor:** A statement describing learning achievement at a particular level of a Qualifications Framework that provides a broad indication of the types of learning outcomes and assessment criteria that are appropriate to a qualification at that level. *Source: SAQA, NQFPedia* 

Learning outcomes: Statements of what a learner knows, understands and is able to do on completion of a learning process, which are defined in terms of knowledge, skills and competence.

Set of knowledge, skills and/or competences an individual has acquired and/or is able to demonstrate after completion of a learning process, either formal, non-formal and informal.

Source: Cedefop

A regional qualifications framework (RQF) is a broad structure of levels of learning outcomes that is agreed by countries in a geographical region.

A means of enabling one national framework of qualifications **to relate** to another and, subsequently, for a qualification in one country to be compared to a qualification from another country.

Source: ASEAN

QRF: ASEAN Qualifications Reference Framework, A Practical Guide and All you Need to Know.

# Roadmap





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ACQF

# African Continental Qualifications Framework