



# | Cadre | Nacional de | Certifications

## Session 3

ACQF 6ème webinar apprentissage par les pairs

22/10/2020

*Amílcar Mendes*





# SYSTÈME NATIONAL DE CERTIFICATIONS-SNQ

## Contexte de sa création

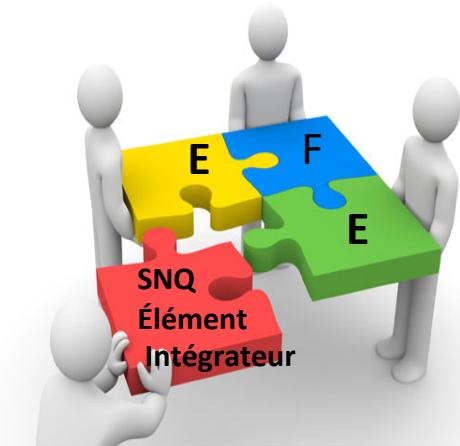
- 2009: Création de l'unité de coordination du Système national des qualifications - structurer du système national de qualifications;
- 2010: Le Système National des Certifications (SNQ), le Catalogue National de Certifications (CNQ) et le Cadre National des Certifications (CNC) ont été établis;
- 2013: Régime juridique d'accréditation des établissements de formation;
- 2014: Réglementé le système RVCC (VAE);
- 2018: Révision du cadre juridique du SNQ et adoption d'un nouveau règlement sur l'organisation de l'UC-SNQ;
- 2020: Nouveau cadre juridique pour la CNQ et le CNC





# SYSTÈME NATIONAL DE CERTIFICATIONS-SNQ

## But de sa création



- Promouvoir des offres formatives axées sur les compétences qui
- Répondent aux besoins individuels, sociaux et économiques du marché,
- Avec un regard sur l'apprentissage tout au long de la vie





# SYSTÈME NATIONAL DE CERTIFICATIONS-SNQ

## Principaux objectifs

- Promouvoir l'intégration des systèmes d'éducation, de formation et d'emploi;
- 
- Structure des offres de formation technique et professionnelle adaptées aux besoins actuels et émergents du marché du travail;
- Reconnaître les compétences antérieures, y compris les expériences de travail et de vie, par le biais du processus du RVCC (VAE), en tenant compte des divers contextes d'apprentissage;





# SYSTÈME NATIONAL DE CERTIFICATIONS-SNQ

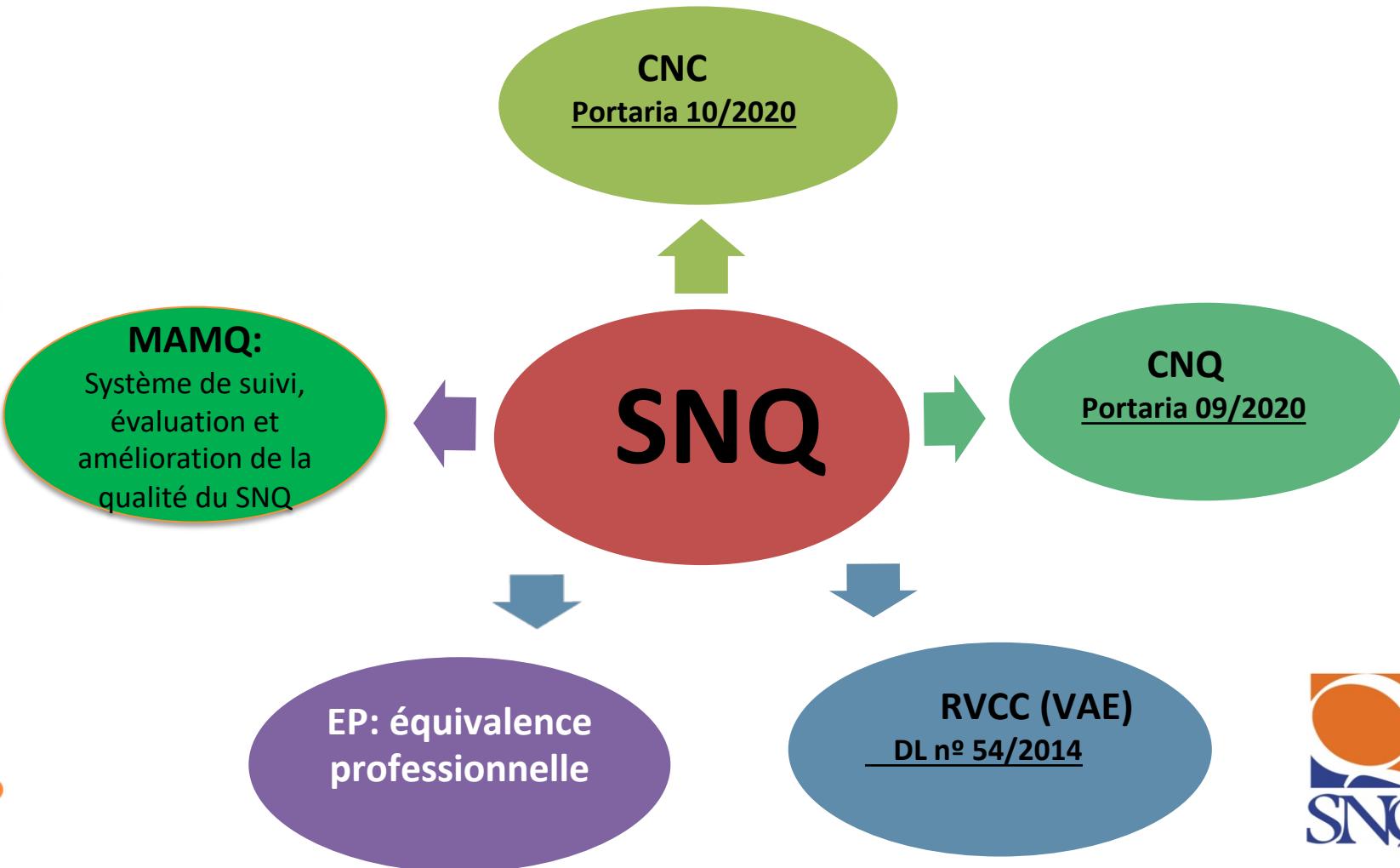
## Structure

- L'UC-SNQ ;
- Les services centraux chargés de l'emploi et de la formation professionnelle;
- Le service central chargé de l'éducation et de l'éducation technique;
- L'Institut pour l'emploi et la formation professionnelle (IEFP);
- Le Conseil national de l'emploi et de la formation professionnelle (CNEF);
- Organismes et structures ayant des compétences dans le domaine du financement des politiques d'enseignement et de formation professionnels;
- Les comités sectoriels des qualifications (CSQ);
- Les entreprises qui favorisent la formation professionnelle de leurs employés;
- Toutes les autres entités publiques, privées ou mixtes, qui développent des activités de formation professionnelle;



# SYSTÈME NATIONAL DE CERTIFICATIONS-SNQ

## Composantes principales





# CADRE NATIONAL DES CERTIFICATIONS (CNC)

## Principaux objectifs

- Intégrer et articuler les qualifications obtenues dans les différents sous-systèmes d'éducation et de formation (éducation, formation professionnelle, enseignement supérieur) et par l'expérience ou l'apprentissage non formel et informel, dans un cadre unique;
  
- Améliorer la transparence des qualifications, en permettant l'identification et la comparabilité de leur valeur sur le marché du travail, l'éducation et la formation;

*Portaria nº 10/2020 de 20 de fevereiro*





# CADRE NATIONAL DES CERTIFICATIONS (CNC)

## Principaux objectifs (cont.)

- Promouvoir l'accès, la progression et la qualité des qualifications;
- Améliorer la lisibilité, la transparence et la comparabilité des qualifications (entre le sous-système d'éducation et de formation et entre eux et le marché du travail);
- Promouvoir les liens entre le CNC et le EQF (CEC), les Cadres des pays de la CEDEAO, entre autres, pour le transfert et l'accumulation de crédits dans l'enseignement, la formation professionnelle et l'enseignement supérieur.

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# CADRE NATIONAL DES CERTIFICATIONS (CNC)

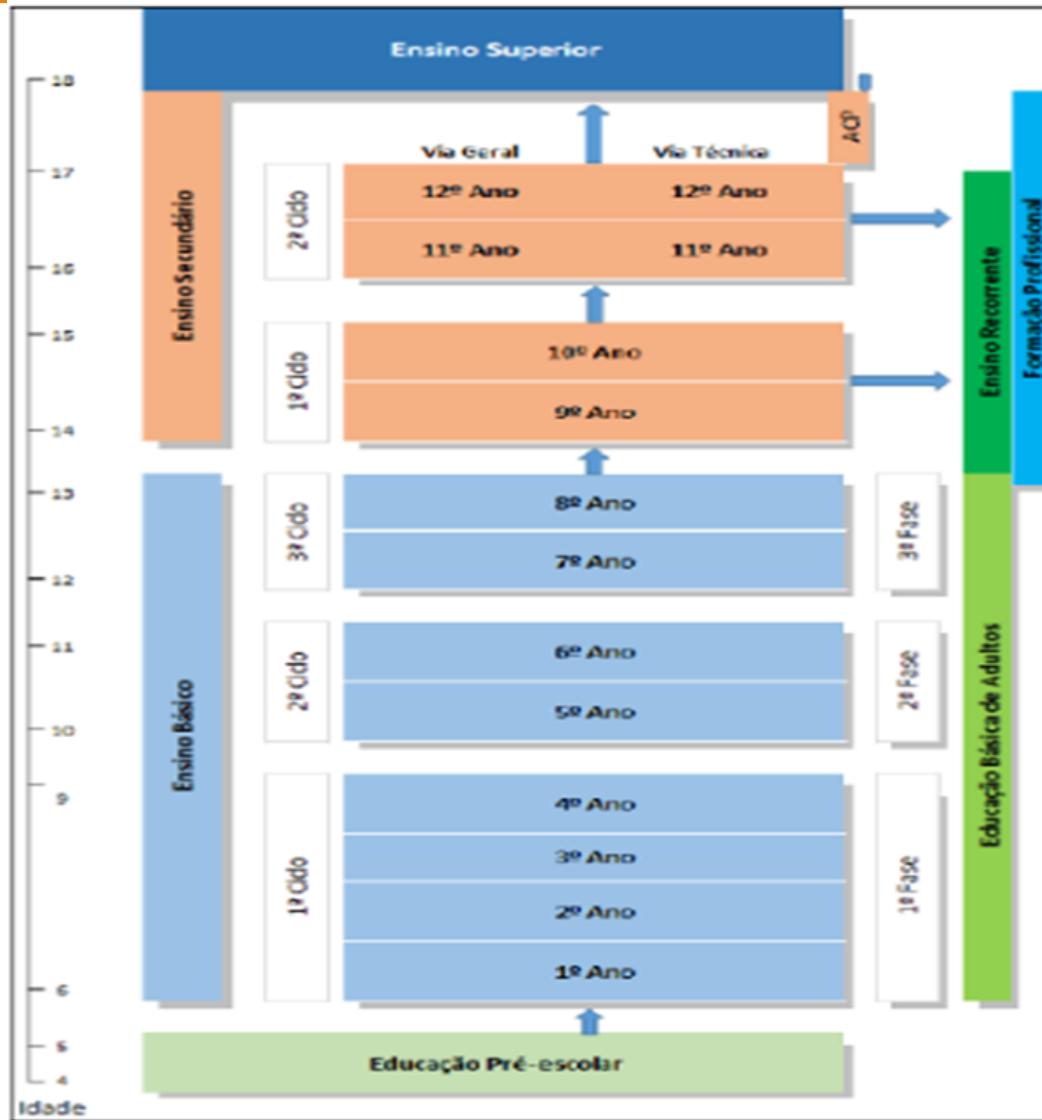
## Structure du CNC

- Composé de 8 niveaux de qualification;
- Il couvre l'enseignement primaire, secondaire et supérieur, la formation professionnelle et le processos RVCC (VAE);
- Les niveaux de qualification sont définis en fonction des résultats d'apprentissage;
- Chaque niveau est défini sur la base de 3 descripteurs:
  - Savoir
  - Savoir-faire
  - Attitudes



# CADRE NATIONAL DES CERTIFICATIONS (CNC)

## Structure- Système éducatif





# CADRE NATIONAL DES CERTIFICATIONS (CNC)

NÚMERO DE QUALIFICAÇÃO	ACREDITAÇÃO DE QUALIFICAÇÕES
1	Diploma de Escolaridade Básica Obrigatória
2	Diploma de Educação Básica de adultos com percurso de dupla certificação correspondente a qualificações profissionais de Nível 2. Certificado de Qualificação Profissional de Nível 2
3	Certificado do Ensino Secundário (10º ano) Certificado de Qualificação Profissional de Nível 3
4	Diploma do Ensino secundário (12º ano da via geral) Diploma do Ensino secundário (12º ano da via técnica com formação correspondente a qualificações profissionais de Nível 4) com percurso de dupla certificação. Certificado de Qualificação Profissional de Nível 4 com percurso de dupla certificação. Certificado de Qualificação Profissional de Nível 4
5	Diploma de Estudos Superiores Profissionais (DESP) com formação de qualificações profissionais de Nível 5. Certificado de Ano Complementar Profissionalizante (ACP) com formação de qualificações profissionais de nível 5. Certificado de Qualificação Profissional de Nível 5 com percurso de dupla certificação. Certificado de Qualificação Profissional de Nível 5
6	Grau de Licenciado (Ensino universitário)
7	Grau de Mestre (Ensino universitário)
8	Grau de Doutor (Ensino universitário)



# CADRE NATIONAL DES CERTIFICATIONS (CNC)

## Descripteurs de niveau

	Knowledge	Skills	Attitudes
Level 1	Basic general knowledge applied to a limited and defined set of activities.	Basic operational skills required to carry out simple and routine tasks.	Work or study under direct supervision in a structured context, with responsibility for his/her own performance.
Level 2	Basic operational knowledge of a field of work or study. Expresses ideas and concepts through verbal communication and effective writing.	Basic cognitive and practical skills required to use relevant information in order to carry out tasks and to solve routine problems using simple rules and tools.	Work or study under supervision with some degree of autonomy. Demonstrate capacity to perform certain independent tasks in certain structured opportunities with intermediate levels of support and direction.
Level 3	Knowledge of facts, principles, processes and general concepts, in a field of work or study, and with understanding of certain theoretical and technical elements of processes, materials and basic terminology.	A range of cognitive and practical skills required to accomplish tasks and solve problems by selecting and applying basic methods, tools, materials and information.  Provides technical support to solve specific problems.	Take responsibility for executing tasks independently in an area of work or study when simple decisions or initiatives are required.  Work effectively with others, as a member of a group and take limited responsibility for others in small teams and working groups.  Requires support, direction and supervision in unknown situations.  Adapt own behaviour to circumstances in solving problems.
Level 4	Factual and theoretical knowledge in broad contexts within a field of work or study, relevant for the function.	A range of cognitive and practical skills required to generate solutions to specific problems in a field of work or study.  Manage own activity in the framework of established orientations in contexts of study or work, generally predictable, but susceptible to change.	Supervise the routine activities of third parties, assuming certain responsibilities in terms of evaluation and improvement of activities in contexts of study and work. Take responsibility for own outputs/results in work and semi-structured learning situations.  Work independently when immediate decisions are required with certain initiative.  Define own objectives and targets in accordance with the goals of the organisation and effectively manage time.



# CADRE NATIONAL DES CERTIFICATIONS (CNC)

## Descripteurs de niveau

Level 5	Comprehensive, specialised, factual and theoretical knowledge within a field of study or work and an awareness of the boundaries of that knowledge, which includes abstract technical understanding and capacity to search additional information and knowledge to improve the execution of functions.	A comprehensive range of cognitive and practical skills required to develop creative solutions to abstract problems in routine situations and new contexts and activities. Capacity to select and apply equipment and methods, explain the alternatives, and insure the technical support to solve more specific problems in known routines.	Manage and supervise in contexts of study and work susceptible to unpredictable change. Revise and develop performance of self and others, both in quantitative and qualitative terms. Work independently when decisions or initiatives at intermediate level are required. Be able to organize the work for you and the team, according to the objectives and goals of the organization and support others to effectively manage time.
Level 6	Advanced knowledge of a field of work or study, involving a critical understanding of theories and principles.	Advanced skills, demonstrating mastery and innovation, required to solve complex and unpredictable problems in a specialised field of study or work. Manage complex technical or professional activities or projects, taking responsibility for decision-making in unpredictable work or study contexts.	Take responsibility for managing professional development of individuals and groups.
Level 7	Highly specialised knowledge, some of which is at the forefront of knowledge in a field of study or work, supporting the capacity of original thinking and/or research. Critical awareness of knowledge issues in a field and at the interface between different fields.	Specialised problem-solving skills required in research and/or innovation in order to develop new knowledge and procedures and to integrate knowledge from different fields.	Manage and transform study or work contexts that are complex, unpredictable and require new strategic approaches. Take responsibility for contributing to professional knowledge and practice and/or for reviewing the strategic performance of teams.
Level 8	Knowledge at the most advanced frontier of a field of work or study and at the interface between fields.	The most advanced and specialised skills and techniques, including synthesis and evaluation, required to solve critical problems in research and/or innovation and to extend and redefine existing knowledge or professional practice.	Demonstrate substantial authority, innovation, autonomy, scholarly and professional integrity and sustained commitment to the development of new ideas or processes at the forefront of work or study contexts including research.



# CADRE NATIONAL DES CERTIFICATIONS (CNC)

## Principaux avantages

- Facilite l'accès, la mobilité et la progression entre les systèmes d'éducation et de formation professionnelle;
- Permet la validation de l'apprentissage non formel et informel;
- □ Permet de rendre les parcours de l'éducation et de la formation plus souples;
- Améliore la qualité de la formation;
- Maintenir la comparabilité internationale des normes d'éducation et de formation;
- Permet la reconnaissance internationale des qualifications;



# CATALOGUE NACIONAL DE CERTIFICAÇÕES-CNQ

## CNQ

- Il s'agit d'un instrument dynamique, de gestion stratégique des qualifications, essentielle à la compétitivité et à la modernisation du développement productif et humain, personnel et social de l'individu.**
- Il est préparé et mis à jour en tout temps par l'Unité de coordination du SNQ en incluant, excluant ou changeant les qualifications, en tenant compte des besoins actuels et émergents de l'économie.**
- Les qualifications qui font partie du CNQ sont approuvées par les membres du COS, sont basées sur la compétence et structurées par Familles Professionnelles.

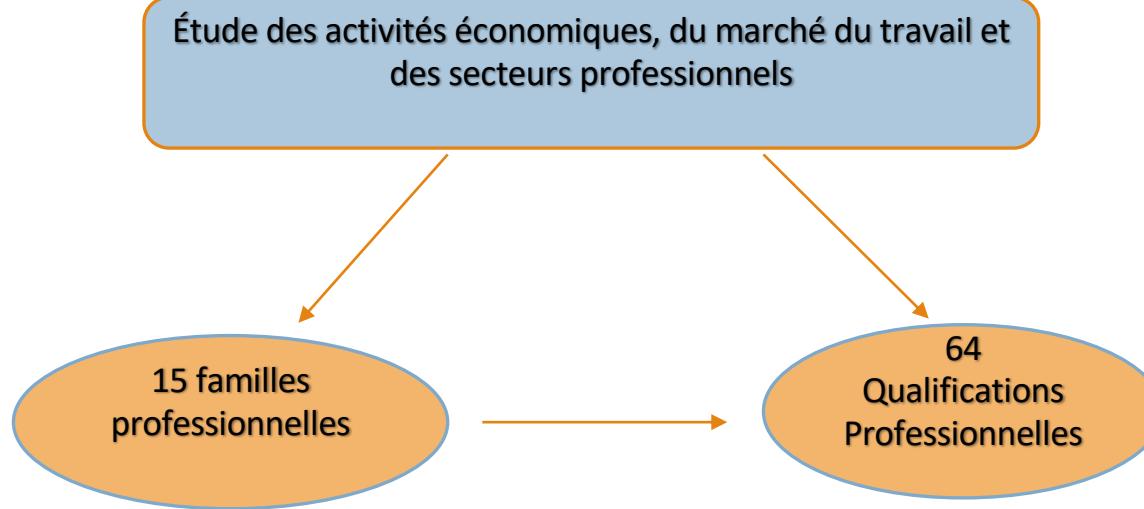
*Portaria nº 9/2020 de 20 de fevereiro*





# CATALOGUE NACIONAL DE CERTIFICATIONS-CNQ

## Critères de sélection Familles Professionnelles et Qualifications Professionnelles



Critères de sélection : \*Programme de transformation du gouvernement  
\* Poids de la famille professionnelle dans le PIB  
\* Taux d'emploi et de chômage



# CATALOGUE NACIONAL DE CERTIFICATIONS-CNQ

## CNQ- Famílias Profissionais

Família	Código QP	Qualificação Profissional	Nível
HRT	HRT001	Serviços de Andares e Lavandaria	2
	HRT002	Cozinha	4
	HRT003	Serviço de Alimentos & Bebidas	3
	HRT004	Guia de turistas	5
	HRT005	Criação e Venda de Produtos e Serviços turísticos	5
	HRT006	Recepção em Alojamentos	4
	HRT007	Animação Turística	4
IMA	IMA001	Montagem e Manutenção de Instalações Eléctricas Industriais de Baixa Tensão	4
	IMA002	Montagem e Manutenção de Equipamentos Mecânicos Industriais	3
	IMA003	Montagem e Manutenção de Instalações de Climatização e Refrigeração	4
	IMA004	Montagem e Manutenção de Sistemas Automáticos Programáveis	5
	IMA005	Instalações Eléctricas e Infra-estruturas de Telecomunicação em Edifícios	3
	IMA006	Canalização e Instalação Predial	3
	IMA007	Instalação, Montagem e Manutenção de Redes de Água e saneamento	3
COM	COM001	Importação	4
	COM002	Marketing e comercialização	5
	COM003	Transporte e logística	5
	COM004	Actividades básicas de venda no local e ambulante	2
	COM005	Exportação	4
AGE	AGE001	Gestão Contábil e Financeiro	5
	AGE002	Serviços Administrativos e atendimento aos clientes e usuários	3
	AGE003	Secretariado e apoio à direcção	5
	AGE004	Promoção e gestão de pequenas empresas	3
	AGE005	Administração e Intermediação Imobiliária	4



# CATALOGUE NACIONAL DE CERTIFICATIONS-CNQ

## CNQ- Famílias Profissionais

Família	Código QP	Qualificação Profissional	Nível
COC	COC001	Desenvolvimento de Projectos de Construção e Obra Civil	5
	COC002	Controlo de Projectos de Construção e Obra Civil	4
	COC003	Controlo da Execução de Trabalhos de Construção e Obra Civil	5
	COC004	Trabalhos de Estruturas e Alvenaria	4
	COC005	Trabalhos de Acabamentos da Construção e Obra Civil	3
TIC	TIC001	Desenvolvimento de aplicações informáticas	5
	TIC002	Administração de Sistemas e base de dados	4
	TIC003	Instalação e Manutenção de equipamentos informáticos e de comunicações	3
MAV	MAV001	Operações básicas em bate chapa e pintura	2
	MAV002	Manutenção de Motores e os seus sistemas auxiliares	3
	MAV003	Manutenção de sistemas eléctricos e electrónicos de veículos	4
AGA	AGA001	Gestão da produção agropecuária	5
	AGA002	Horticultura	4
	AGA003	Produção semi-intensiva de ruminantes	3
	AGA004	Actividades básicas da agricultura	2



# CATALOGUE NACIONAL DE CERTIFICATIONS-CNQ

## Structure d'une Qualification Professionnelle

Qualification  
professionnelle



Profil  
professionnel

Référence des  
compétences  
requises



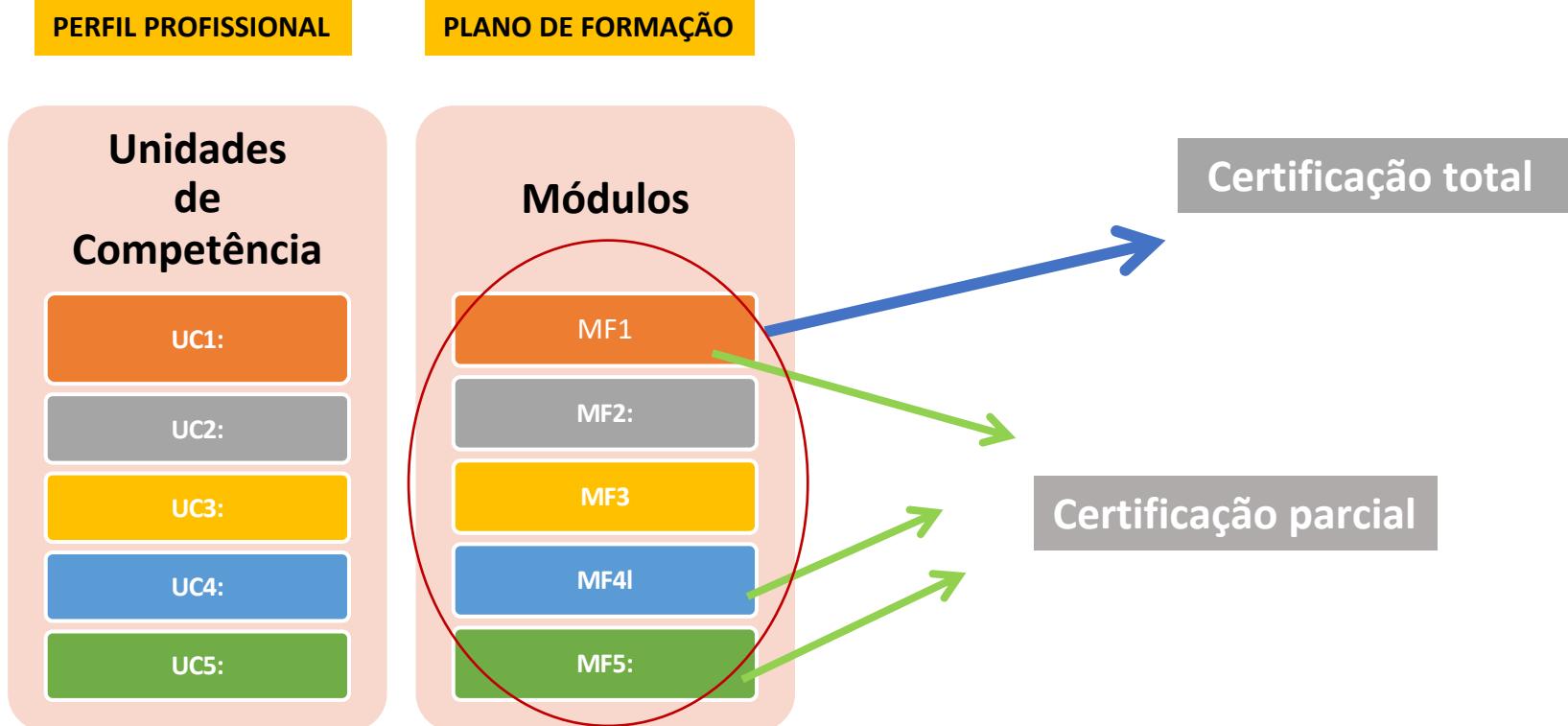
Programme  
de  
formation

Référentiel de  
formation (Façon  
pour acquérir les  
compétences requises)



# CATALOGUE NACIONAL DE CERTIFICATIONS-CNQ

## Processo de certificação- QP





# PROCESSUS RECONNAISSANCE VALIDATION ET CERTIFICATION DE COMPETENCES (RVCC)

Il s'agit d'un processus officiel qui permet la RVCC (compétences antérieures), y compris les expériences de travail et de vie compte tenu des divers contextes d'apprentissage.

## Condition d'accès

- 5 ans d'expérience professionnelle
- 25 ans

*Decreto-Lei n° 54/2014 de 22 de setembro*



# PROCESSUS RVCC

## Législation de base

Decreto-Lei n.º 20/2010,  
de 14 de junho que regula  
o SNQ

Decreto-Lei n.º 65/2010,  
de 27 de dezembro  
(QNQ)

Decreto-Lei n.º 66/2010,  
de 27 de dezembro (CNQ)

Decreto-Lei n.º 53/2014,  
de 22 de setembro  
(Formação Profissional)

Decreto-Lei n.º 54/2014, de 22  
de setembro (Sistema de  
RVCC)

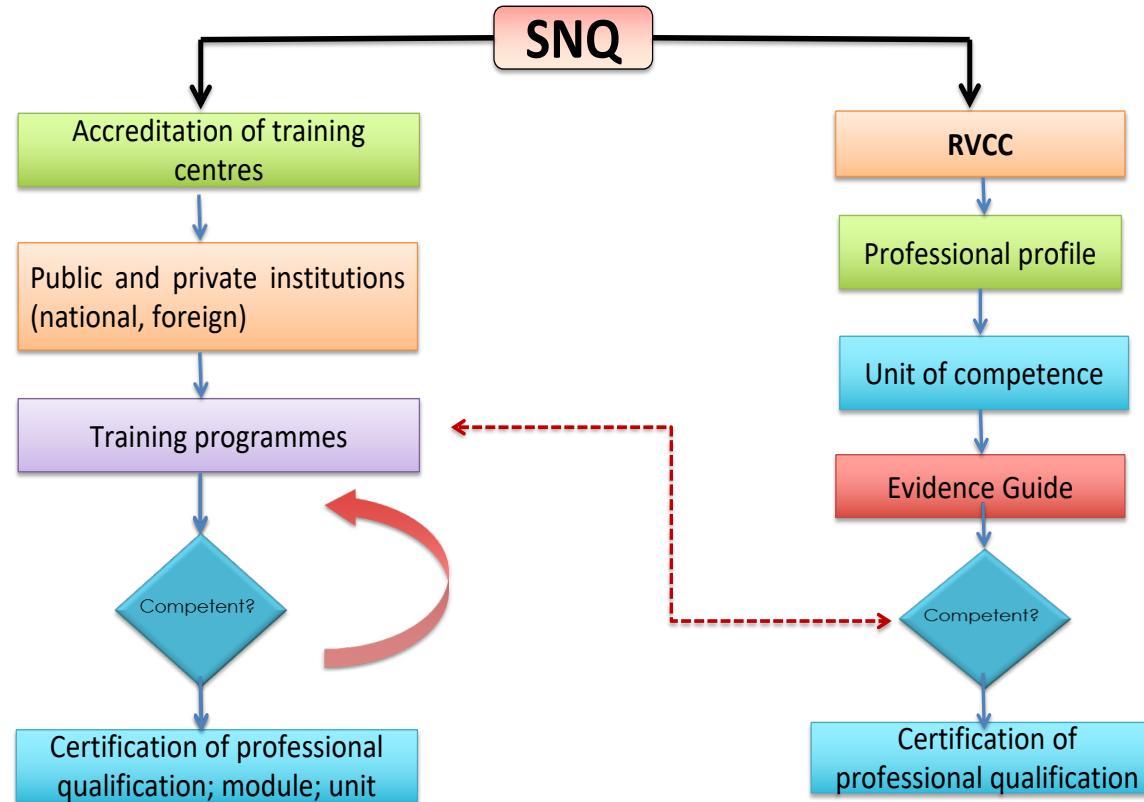
Méthodologie de conception  
d'instruments de certification  
des compétences  
professionnelles (juillet 2013)



# PROCESSUS RVCC

## Processus de certification

### TWO PATHS / PROCESSES OF CERTIFICATION





# CADRE NATIONAL DE CERTIFICATIONS-CNC

## Défis

- Structuration scolaire de tous les sous-systèmes d'éducation et de formation par résultats d'apprentissage;
- Ajustement des descripteurs utilisés dans les différents sous-systèmes avec le cadre national des certifications;
- Définition d'un système de crédit qui permet vraiment la mobilité entre les différents sous-systèmes;
- Définition et mise en œuvre d'un système d'assurance de la qualité;
- L'élaboration d'un pacte national impliquant les différents sous-systèmes (enseignement primaire, secondaire, technique et professionnel et supérieur) sur le FNQ et son lien avec le EQF (CEC), les cadres des pays de la Cedeao, entre autres.



# CADRE NATIONAL DE CERTIFICATIONS-CNC

OBRIGADO!  
MERCI!  
THANK YOU!