

National Qualifications Framework

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NATIONAL QUALIFICATIONS SYSTEM (SNQ)

Context of its creation

- 2009: Created the Coordination Unit of the National Qualifications System – to structure the National Qualifications System;
- 2010: The SNQ, CNQ and NQF were established;
- 2013: Legal regime for accreditation of training institutions;
- 2014: Regulated the RVCC (RPL) System;
- 2018: Review of the SNQ legal framework and adopted a new regulation on the organisation of UC-SNQ;
- 2020: New legal framework for Catalogue Qualifications (CNQ) and NQF







Purpose of its creation



 Promote competency-based formative offerings that
 Meets the individual, social and economic needs of the market,
 Looking at lifelong learning





NATIONAL QUALIFICATIONS SYSTEM - SNQ

Main objectives

- Promoting the integration of education, training and employment systems;
- Structure technical and professional training offers tailored to current and emerging labour market needs;
- Recognize previous skills, including work and life experiences, through the RVCC (RPL) process, taking into account the various learning contexts;





NATIONAL QUALIFICATIONS SYSTEM - SNQ

Structure

- □UC-SNQ;
- The central services responsible for employment and vocational training;
- The central service responsible for education and technical education;
- The Institute for Employment and Vocational Training (IEFP);
 The National Council for Employment and Vocational Training (CNEF);
- Bodies and structures with competences in the field of financing vocational education and training policies;
- The Sectoral Qualifications Committees (CSQ);
- Companies that promote professional training of their employees;
 All other public entities, private or mixed management, which develop vocational training activities;

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NATIONAL QUALIFICATIONS SYSTEM - SNQ





Main objectives

- Integrate and articulate the qualifications obtained within the different education and training subsystems (education, vocational training, higher education), and through non-formal and informal experience or learning, within a single framework;
- Improve the transparency of qualifications, enabling the identification and comparability of their value in the labor market, education and training;



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Main objectives (cont.)

Promoting access, progression and quality of qualifications;
 Improve the readability, transparency and comparability of qualifications (between the education and training subsystem and between them and the labour market);
 Promote links between the QQF and the EQF, NQFs from ECOWAS countries, among others, for the transfer and accumulation of credits in education, vocational training and higher education.

NATIONAL QUALIFICATIONS FRAMEWORK - NQF

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NQF Structure

- Composed of 8 qualification levels;
- It covers primary, secondary and higher education, vocational training and the RVCC (RPL) process;
- Qualification levels are defined on the basis of learning outcomes;
- Each level is defined based on 3 descriptors:
 - Knowledge
 - Skills
 - Attitudes



NATIONAL QUALIFICATIONS FRAMEWORK- NQF

Structure - Educational System





NATIONAL QUALIFICATIONS FRAMEWORK - NQF

| NQF level | Qualification |
|-----------|--|
| 1 | Diploma of basic obligatory education |
| 2 | Diploma of basic adult education with double certification pathway corresponding to professional qualification of Level 2 Certificate of professional qualification of Level 2 |
| 3 | Certificate of Secondary Education (10 th class) Certificate of professional qualification of Level 3 |
| 4 | Diploma of secondary education (12 th class general strand) Diploma of secondary education (12 th class of technical strand corresponding to professional qualification of Level 4) with double certification Certificate of professional qualification of Level 4 with double certification Certificate of professional qualification of Level 4 |
| 5 | Diploma of higher professional studies (DESP) with training of professional qualifications of Level 5 (CESP – Courses Higher Professional Studies). Certificate of the complementary professionalising class (ACP) with training of professional qualification of Level 5 Certificate of professional qualification of Level 5 with double certification Certificate of professional qualification of Level 5 |
| 6 | Academic degree licenciatura |
| 7 | Academic degree master |
| 8 | Academic degree doctorate |

NATIONAL QUALIFICATIONS FRAMEWORK - NQF

Level descriptors

| | Knowledge | Skills | Attitudes |
|------------|---|--|--|
| Level 1 | Basic general knowledge applied to a limited and defined set of activities. | | Work or study under direct supervision in a structured context, with responsibility for his/her own performance. |
| | Basic operational knowledge of a field of work or study. Expresses ideas and concepts through verbal communication and effective writing. | skills required to use relevant information in order to carry out tasks and to solve routine | Work or study under supervision with some degree of autonomy. Demonstrate capacity to perform certain independent tasks in certain structured opportunities with intermediate levels of support and direction. |
| Level 3 | of work or study, and with | A range of cognitive and practical skills required to accomplish tasks and solve problems by selecting and applying basic methods, tools, materials and information. Provides technical support to solve specific problems. | Take responsibility for executing tasks independently in an area of work or study when simple decisions or initiatives are required. Work effectively with others, as a member of a group and take limited responsibility for others in small teams and working groups. Requires support, direction and supervision in unknown situations. Adapt own behaviour to circumstances in solving problems. |
| Level 4 | Factual and theoretical knowledge in broad contexts within a field of work or study, relevant for the function. | practical skills required to generate solutions to specific problems in a field of work or study. Manage own activity in the framework of established orientations in contexts of study | Supervise the routine activities of third parties, assuming certain responsibilities in terms of evaluation and improvement of activities in contexts of study and work. Take responsibility for own outputs/results in work and semi- structured learning situations. Work independently when immediate decisions are required with certain initiative. Define own objectives and targets in accordance with the goals of the organisation and effectively manage time. |

NATIONAL QUALIFICATIONS FRAMEWORK - NQF

Level descriptors

| - | | | |
|--------------------|--|---|--|
| Level 5 | Comprehensive, specialised, factual and theoretical knowledge within a field of study or work and an awareness of the boundaries of that knowledge, which includes abstract technical understanding and capacity to search additional information and knowledge to improve the execution of functions. | creative solutions to abstract problems in routine situations and new contexts and activities. Capacity to select and apply equipment and methods, explain the alternatives, and insure the technical support to solve more specific problems in known routines. | Manage and supervise in contexts of study and work susceptible to unpredictable change. Revise and develop performance of self and others, both in quantitative and qualitative terms. Work independently when decisions or initiatives at intermediate level are required. Be able to organize the work for you and the team, according to the objectives and goals of the organization and support others to effectively manage time. |
| Level 6 <u></u> | field of work or study, involving a critical | Advanced skills, demonstrating mastery and innovation, required to solve complex and unpredictable problems in a specialised field of study or work. Manage complex technical or professional activities or projects, taking responsibility for decision-making in unpredictable work or study contexts. | professional development of individuals and groups. |
| _evel 7 | knowledge, some of which is at the forefront of knowledge in a field of | required in research and/or innovation in order to develop new knowledge and procedures and to integrate knowledge from different fields. | • |
| Level 8 | at the interface between | skills and techniques, including synthesis and evaluation, required to solve critical problems in research and/or innovation and to extend and | Demonstrate substantial authority, innovation, autonomy, scholarly and professional integrity and sustained commitment to the development of new ideas or processes at the forefront of work or study contexts including research. |



Main benefits

- Facilitates access, mobility and progression between education and vocational training systems;
- Allows validation of non-formal and informal learning;
- Makes it possible to make education and training pathway more flexible;
- Improves the quality of training;
- Maintain international comparability of education and training standards;
- □ Allows international recognition of qualifications;





- It is a dynamic instrument, strategic management of qualifications, essential for the competitiveness and modernization of the productive and human, personal and social development of the individual.
- It is prepared and updated at all times by the SNQ Coordination Unit by including, excluding or changing qualifications, taking into <u>account the current and emerging</u> <u>needs of the economy</u>.
- The qualifications that are part of the CNQ are approved by the members of the COS, are based on competence and structured by Professional Family (FP).

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Selection criteria: *Government transformation program

- * Weight of the Professional Family in GDP
- * Employment and unemployment rate



NATIONAL CATALOGUE OF QUALIFICATIONS - CNQ

CNQ- Professional Families

| Professional family | Professional qualifications | NQF level |
|---|--|-----------|
| <u>HRT – Hotels,</u> | HRT001 Services – floor and laundry | 2 |
| restaurants and | HRT002 Cooking | 4 |
| <u>tourism</u> | HRT003 Service of food and drinks (Level 3) | 3 |
| | HRT004 Tourism guide (Level 5) | 5 |
| | HRT005 Development and sales of tourism products and services | 5 |
| | HRT006 Hotel reception | 4 |
| | HRT007 Tourism animation | 4 |
| <u>IMA – Installation and</u> <u>maintenance</u> | IMA001 Assembling and maintenance of electrical installations of low tension | 4 |
| | IMA002 Assembling and maintenance of industrial mechanical equipment | 3 |
| | IMA003 Assembling and maintenance of installations of air conditioning and refrigeration | 4 |
| | IMA004 Assembling and maintenance of automatic programmable systems | 5 |
| | IMA005 Electric installations and telecom infrastructure in buildings | 3 |
| | IMA006 Plumbing and installations in buildings | 3 |
| | IMA007 Installation, assembling and maintenance of water and sanitation | 3 |
| <u>COM – Commerce,</u> | COM001 Import | 4 |
| transport and | COM002 Local and itinerant sales | 2 |
| logistics | COM003 Marketing and commercialisation | 5 |
| | COM004 Transport and logistics | 5 |
| | COM005 Export | 4 |
| AGE – Administration | AGE001 Accounting management | 5 |
| and management | AGE002 Administrative services and customer and user services | 4 |
| | AGE003 Secretariat and management assistance | 5 |
| | AGE004 Management of small enterprises | 4 |
| | AGE005 Real estate administration and intermediation | 4 |

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NATIONAL CATALOGUE OF QUALIFICATIONS - CNQ

| CNQ- Professional Families | | | | | |
|-------------------------------------|---|--------------|--|--|--|
| Professional family | Professional qualifications and NQF levels | NQF level | | | |
| <u>COC – Civil construction and</u> | COC001 Development of civil construction projects and works | 5 | | | |
| <u>works</u> | COC002 Control of projects of civil construction and works | 4 | | | |
| | COC003 Control of execution of works of civil construction | 5 | | | |
| | COC004 Works of structures and masonry | 4 | | | |
| | COC005 Works of finishing of civil construction and works | 3 | | | |
| <u>TIC – Information and</u> | TIC001 Development of computer applications | 5 | | | |
| <u>communication</u> | TIC002 Management of information systems and databases | 4 | | | |
| <u>technologies</u> | TIC003 Installation and maintenance of computer and telecom | 3 | | | |
| | equipment | | | | |
| MAV – Vehicle maintenance | MAV001 Basic operations of bodywork and painting | 2 | | | |
| | MAV002 Maintenance of engines and auxiliary systems | 3 | | | |
| | MAV003 Maintenance of electric and electronic systems of vehicles | 4 | | | |
| AGA – Professional agrarian | AGA001 Management of agro-animal production | 5 | | | |
| | AGA002 Horticulture | 4 | | | |
| | AGA003 Semi-intensive ruminant production | 3 | | | |
| | AGA004 Basic farming activities | 2 | | | |



WWW.SNQ.CV



Structure of a professional qualification









RVCC is a formal process that allows **Recognition Validation Certification of Competences** (prior learning), including work and life experiences considering the various learning contexts.

Access condition

5 years of professional experience

25 years old

Decreto-Lei nº 54/2014 de 22 de setembro





RVCC (RPL) PROCESS

Legislation

Decreto-Lei n.º 20/2010, de 14 de junho que regula o SNQ

Decreto-Lei n.º 65/2010, de 27 de dezembro (QNQ)

Decreto-Lei n.º 66/2010, de 27 de dezembro (CNQ) Decreto-Lei n.º 53/2014, de 22 de setembro (Formação Profissional)

Decreto-Lei n.º 54/2014, de 22 de setembro (Sistema de RVCC) Methodology for designing instruments for the certification of professional skills (July 2013)





PROCESS OF RVCC (RPL)

Process of certification

TWO PATHS / PROCESSES OF CERTIFICATION







Challenges

- Curricular structuring of all education and training subsystems by learning outcomes;
- Adjustment of descriptors used in the different subsystems with the national qualifications framework;
- Definition of a credit system that truly allows mobility between the different subsystems;
- Definition and implementation of a quality assurance system;
- The development of a national pact involving the different subsystems (primary, secondary, technical-professional and higher education) on the NQF and its link with the EQF, ECOWAS countries framework, among others.



OBRIGADO! MERCI! THANK YOU!

