

## Session 11:

# Zambia Qualifications Authority (ZAQA) Qualifications Management Information System and the Electronic Certificate

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ZAQA uses the Qualifications Management system (QMIS) for validation and evaluation of qualifications which then issues electronic certificates

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# Introduction

# Topics to be covered



**Participants will gain better appreciation of the following:**

The Qualifications Management Information System

- .Users
- .Functions

The ZAQA Electronic Certificate

- . Benefits
- . Types
- . Features
- . Accessibility

- **Zambia Qualifications Authority is responsible for the implementation of the Zambia Qualifications Framework**

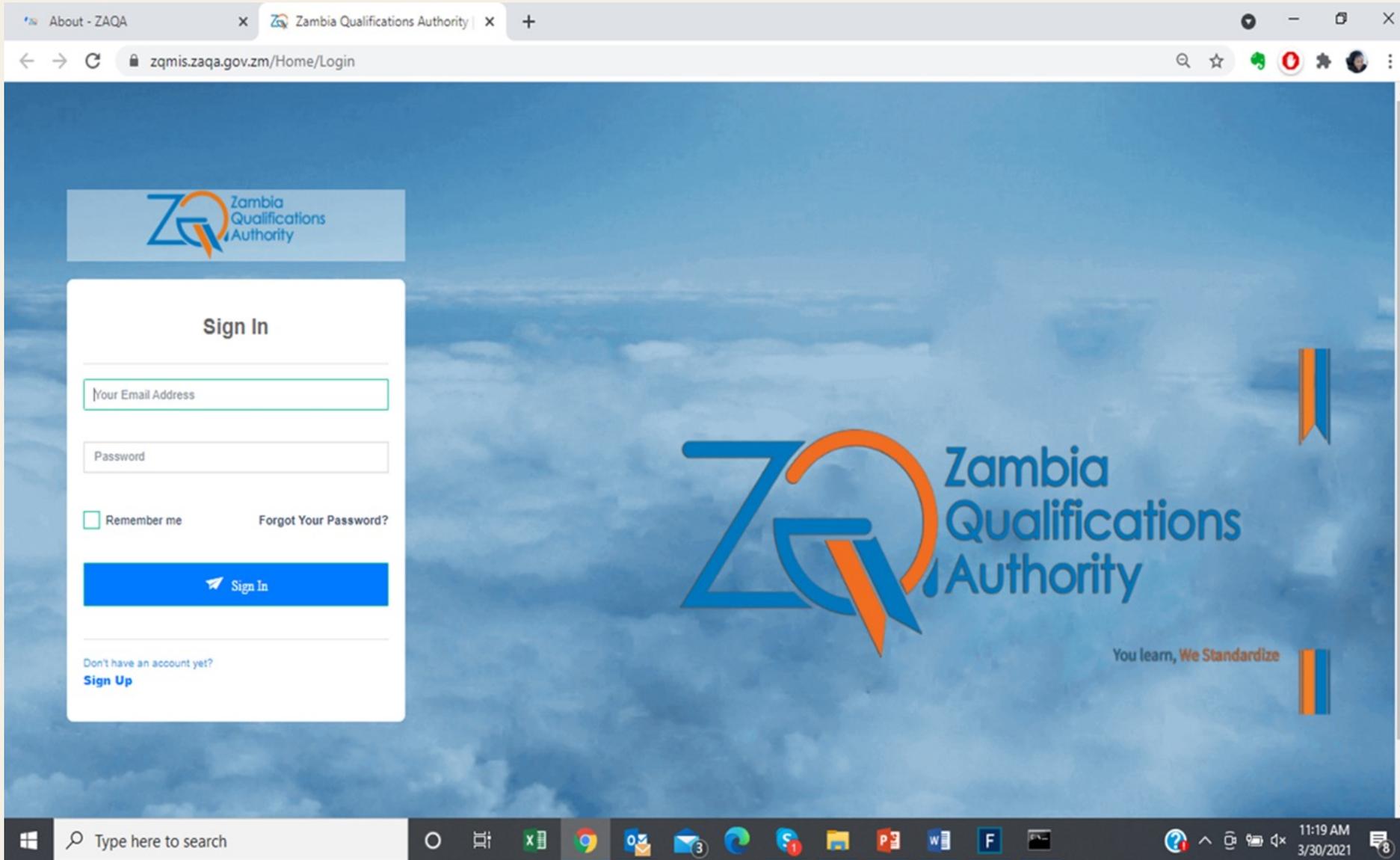
**In 2016 Consultant designed the Qualifications Information System aimed at maintaining an integrated database of learner achievements and related support services.**

**Qualifications Management System (QMIS) has been implemented and issues Electronic Certificates (Privy Seal and TCCA Supported)**

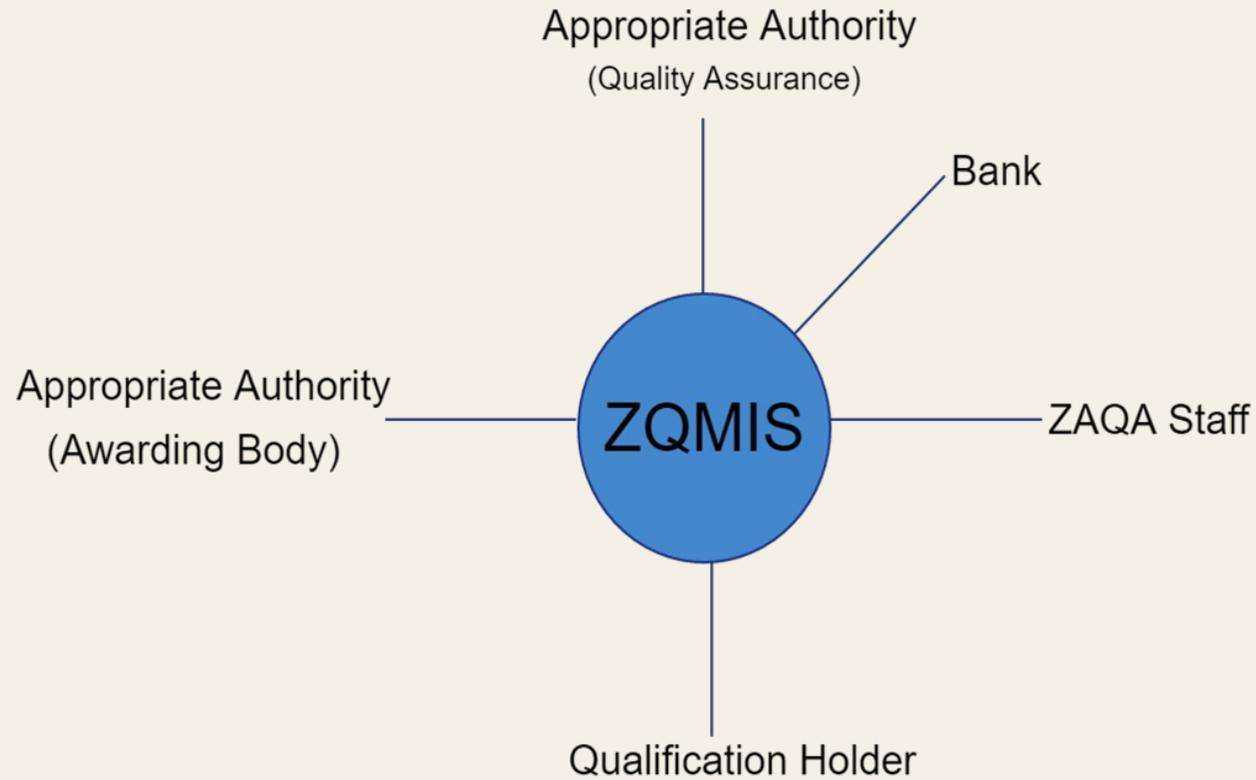
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## QMIS – An Overview

# The QMIS Landing page



# System Users



# QMIS uses and accessibility



- Keeps a database of learner achievement records in ZAQA
- Enables users to apply for the verification and evaluation of their qualifications and the feedback is given as an Electronic certificate.
- The system is accessible from anywhere in the world from any smart gadget
- Payments can be made electronically

# How to apply using the QMIS



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# The E- Certificate– An Overview

Once the process has been finalised the applicant is notified by email that their certificate is ready to be downloaded from QMIS





# The types of ZAQA Electronic Certificates

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## Certificate of Validation



CERTIFICATE OF VALIDATION  
OF QUALIFICATION

The Zambia Qualifications Authority Act, 2011 (Act 13 of 2011)  
The Zambia Qualifications (Validation and Evaluation of Qualifications)  
Regulations, 2018

## Certificate of Validation and Evaluation

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CERTIFICATE OF VALIDATION AND  
EVALUATION OF QUALIFICATION

The Zambia Qualifications Authority Act, 2011 (Act 13 of 2011)  
The Zambia Qualifications (Validation and Evaluation of Qualifications)  
Regulations, 2018

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## Notice of Rejection to Validate and Evaluate a Qualification



NOTICE OF REJECTION TO VALIDATE  
AND EVALUATE A QUALIFICATION

The Zambia Qualifications Authority Act, 2011 (Act 13 of 2011)  
The Zambia Qualifications (Validation and Evaluation of Qualifications)  
Regulations, 2018

you learn, we standardize

# Features and Benefits of the E- Certificate



It has a digital seal to confirm the outcome of your ZAQA evaluation/ verification in real-time



It confirms the ZAQA feedback in real-time securely accessed from the QMIS



It can easily to shared and accessed from any smart gadget anywhere in the world



Assists to decrease real or perceived fraud, loss of certificates



ZAQA's digital certificates and seals cannot be misrepresented, they are revoked and re-issued automatically by reference to ZAQA's QMIS

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## Next Steps

- Improve the QMIS interface to ease the application process even further
- To add mobile money payment platform to increase the payment options
- Reducing on the use of paper for the approval process

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